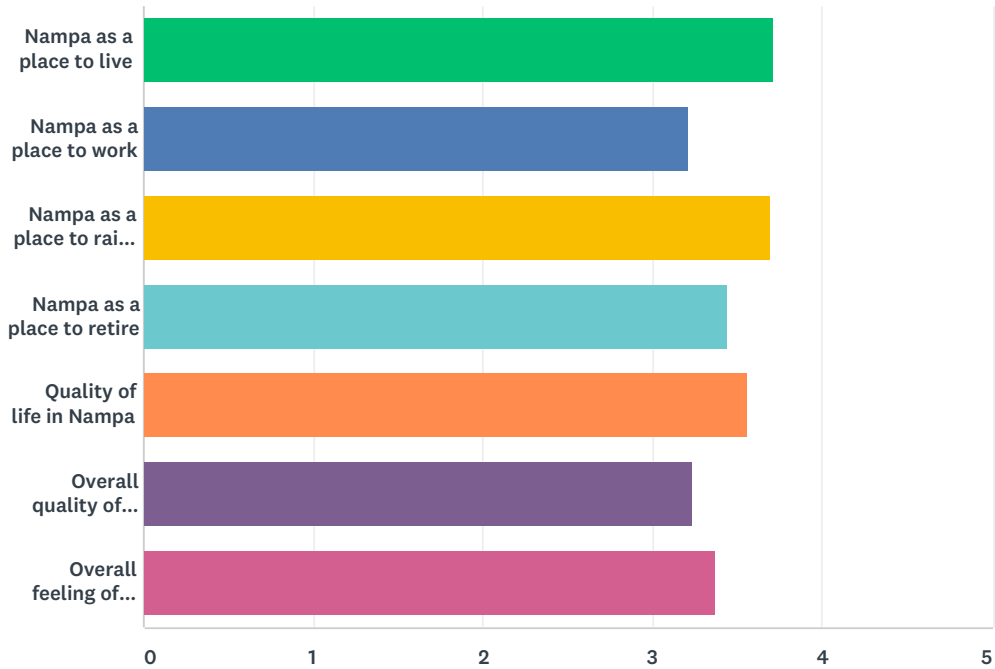


Q1 Using a scale ranging from very poor to excellent, please rate the City of Nampa as a place to live, work, play, and raise a family. Please include your perceptions of the quality of life, services, and overall feeling of safety in the City in your answers to the questions provided below.

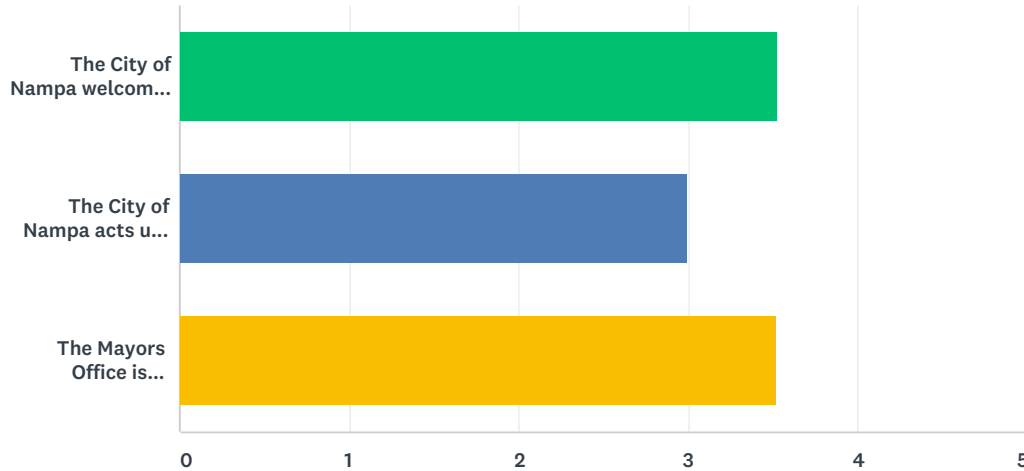
Answered: 1,100 Skipped: 1



	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	EXCELLENT	NO OPINION	TOTAL	WEIGHTED AVERAGE
Nampa as a place to live	0.91% 10	5.48% 60	33.70% 369	41.10% 450	18.26% 200	0.55% 6	1,095	3.71
Nampa as a place to work	1.73% 19	15.41% 169	36.92% 405	20.24% 222	7.93% 87	17.78% 195	1,097	3.21
Nampa as a place to raise a family	1.19% 13	6.39% 70	32.66% 358	35.22% 386	19.34% 212	5.20% 57	1,096	3.69
Nampa as a place to retire	4.28% 47	13.58% 149	29.54% 324	24.43% 268	18.69% 205	9.48% 104	1,097	3.44
Quality of life in Nampa	1.28% 14	7.06% 77	40.00% 436	36.70% 400	14.59% 159	0.37% 4	1,090	3.56
Overall quality of services provided by the City of Nampa	3.37% 37	14.40% 158	46.40% 509	26.07% 286	8.75% 96	1.00% 11	1,097	3.23
Overall feeling of safety in the City	4.10% 45	12.67% 139	38.65% 424	30.81% 338	13.31% 146	0.46% 5	1,097	3.37

Q2 Using a scale ranging from strongly disagree to strongly agree, please indicate your level of agreement with the statements provided below.

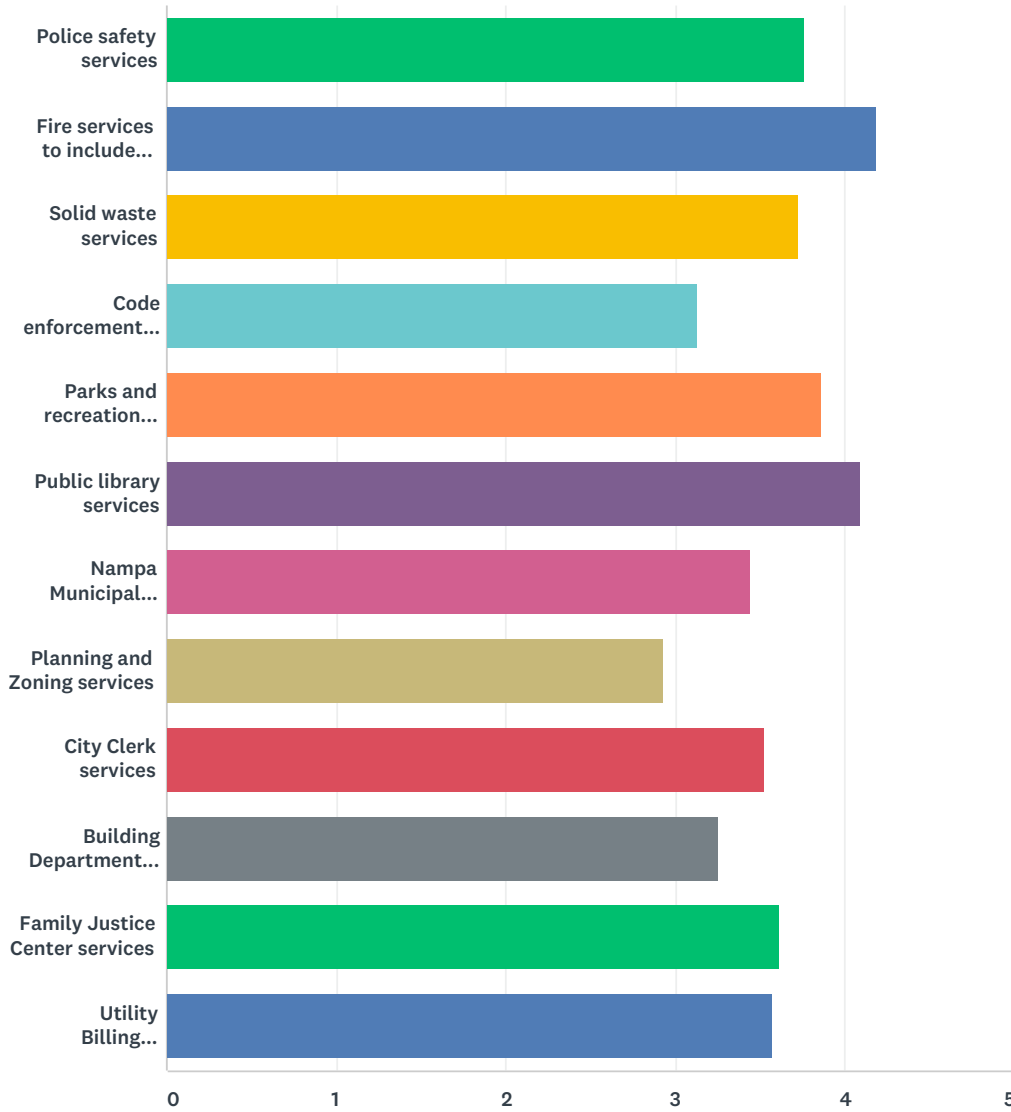
Answered: 1,098 Skipped: 3



	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	NO OPINION	TOTAL	WEIGHTED AVERAGE
The City of Nampa welcomes input from its citizens	2.93% 32	10.70% 117	26.72% 292	36.96% 404	13.08% 143	9.61% 105	1,093	3.52
The City of Nampa acts upon the input it receives from its citizens	5.01% 55	19.51% 214	35.37% 388	20.69% 227	3.83% 42	15.59% 171	1,097	2.99
The Mayors Office is accessible to the citizens of Nampa	2.20% 24	8.78% 96	26.81% 293	29.64% 324	12.26% 134	20.31% 222	1,093	3.51

Q3 Using a scale ranging from very unsatisfied to very satisfied, please rate your overall level of satisfaction with major services provided by the City of Nampa.

Answered: 1,100 Skipped: 1

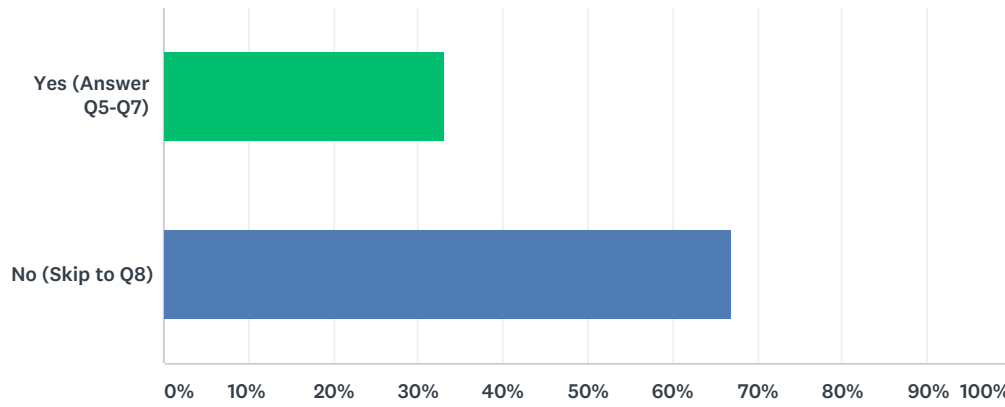


	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Police safety services	3.45% 36	11.89% 124	14.38% 150	41.42% 432	25.12% 262	3.74% 39	1,043	3.76
Fire services to include emergency medical services	0.55% 6	1.37% 15	12.72% 139	44.28% 484	33.30% 364	7.78% 85	1,093	4.18
Solid waste services	2.38% 26	10.54% 115	18.61% 203	42.99% 469	19.98% 218	5.50% 60	1,091	3.72
Code enforcement services	6.01% 66	16.58% 182	29.23% 321	25.14% 276	7.19% 79	15.85% 174	1,098	3.13

Parks and recreation services	1.19% 13	7.85% 86	19.00% 208	43.65% 478	24.38% 267	3.93% 43	1,095	3.86
Public library services	1.55% 17	4.65% 51	15.51% 170	29.65% 325	37.04% 406	11.59% 127	1,096	4.09
Nampa Municipal Airport	0.46% 5	2.73% 30	29.42% 323	15.39% 169	6.10% 67	45.90% 504	1,098	3.44
Planning and Zoning services	8.12% 89	16.33% 179	28.19% 309	17.70% 194	4.74% 52	24.91% 273	1,096	2.93
City Clerk services	1.29% 14	2.76% 30	31.31% 340	24.49% 266	8.20% 89	31.95% 347	1,086	3.52
Building Department services	2.65% 29	6.93% 76	30.84% 338	18.25% 200	5.11% 56	36.22% 397	1,096	3.25
Family Justice Center services	1.46% 16	3.19% 35	26.28% 288	18.80% 206	12.50% 137	37.77% 414	1,096	3.61
Utility Billing services	3.29% 36	9.23% 101	26.60% 291	39.03% 427	14.81% 162	7.04% 77	1,094	3.57

Q4 Have you requested services from the Nampa Police Department in the last 2 years?

Answered: 1,094 Skipped: 7



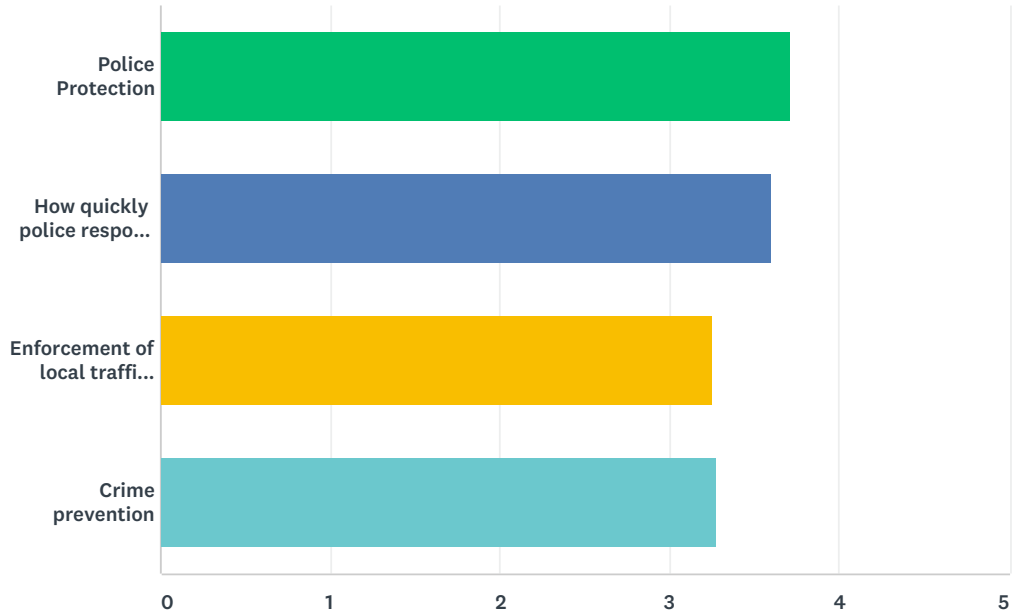
ANSWER CHOICES	RESPONSES	
Yes (Answer Q5-Q7)	33.09%	362
No (Skip to Q8)	66.91%	732
TOTAL		1,094

Q5 What kind of service did you request?

Answered: 454 Skipped: 647

Q6 Using a scale ranging from very unsatisfied to very satisfied, please indicate your level of satisfaction with police and law enforcement services provided by the City of Nampa

Answered: 576 Skipped: 525



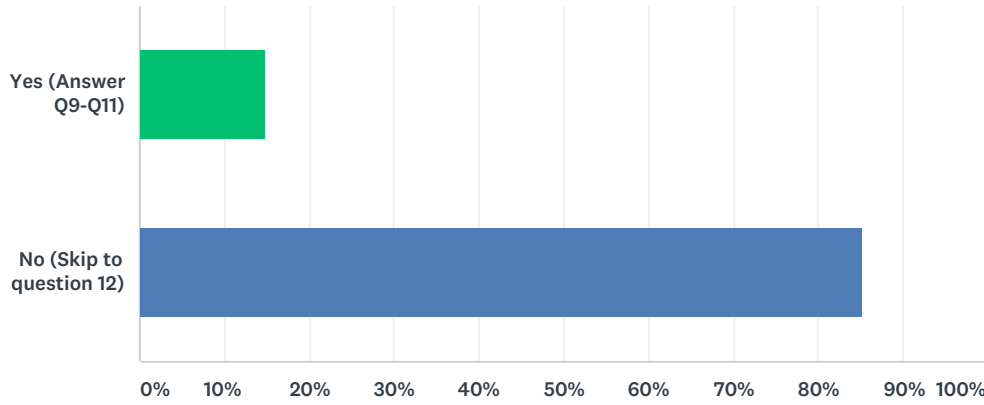
	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Police Protection	4.55% 25	11.29% 62	16.94% 93	33.52% 184	26.59% 146	7.10% 39	549	3.71
How quickly police respond to emergencies	3.84% 22	11.87% 68	20.24% 116	29.14% 167	21.29% 122	13.61% 78	573	3.60
Enforcement of local traffic laws	10.18% 58	15.44% 88	21.58% 123	34.56% 197	12.46% 71	5.79% 33	570	3.25
Crime prevention	8.42% 48	14.04% 80	26.32% 150	33.16% 189	11.58% 66	6.49% 37	570	3.27

Q7 If you were unsatisfied with any of the police safety services listed above, please name the service and describe why you were unsatisfied.

Answered: 367 Skipped: 734

Q8 Have you received Fire or Emergency Medical Services from the Nampa Fire Department during the last 2 years?

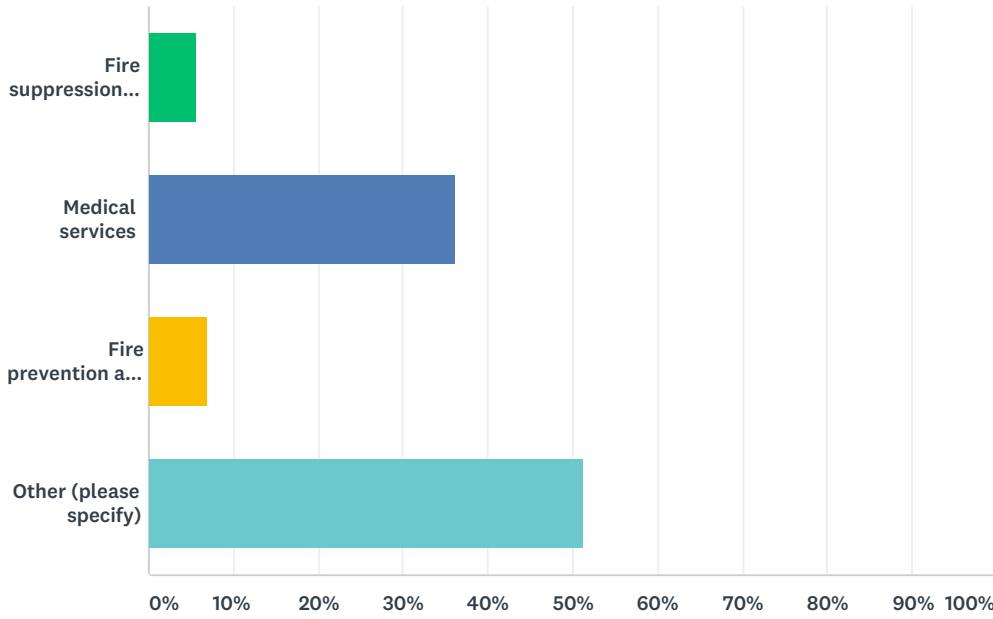
Answered: 1,084 Skipped: 17



ANSWER CHOICES	RESPONSES	
Yes (Answer Q9-Q11)	14.94%	162
No (Skip to question 12)	85.06%	922
TOTAL		1,084

Q9 What kind of service did you request?

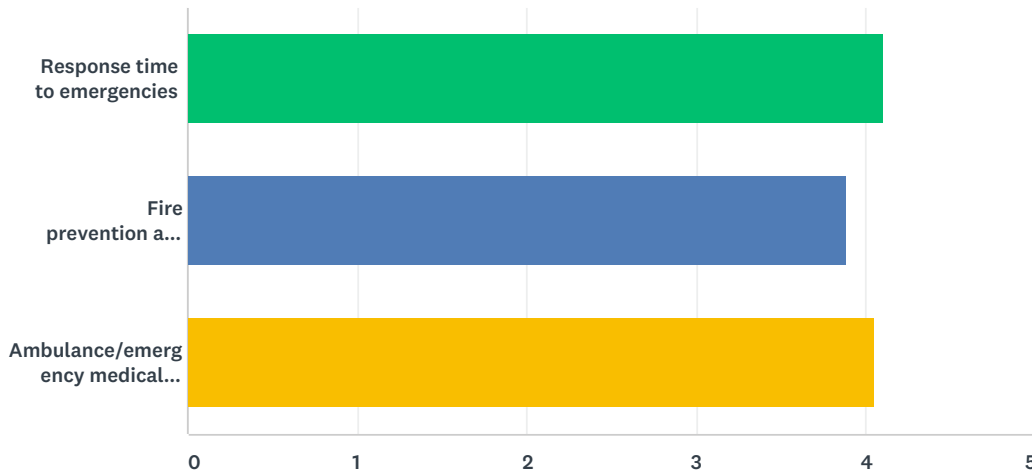
Answered: 306 Skipped: 795



ANSWER CHOICES	RESPONSES	
Fire suppression services (help to put out a fire)	5.56%	17
Medical services	36.27%	111
Fire prevention and education services	6.86%	21
Other (please specify)	51.31%	157
TOTAL		306

Q10 Please indicate your level of satisfaction with the fire services by the City Nampa.

Answered: 413 Skipped: 688



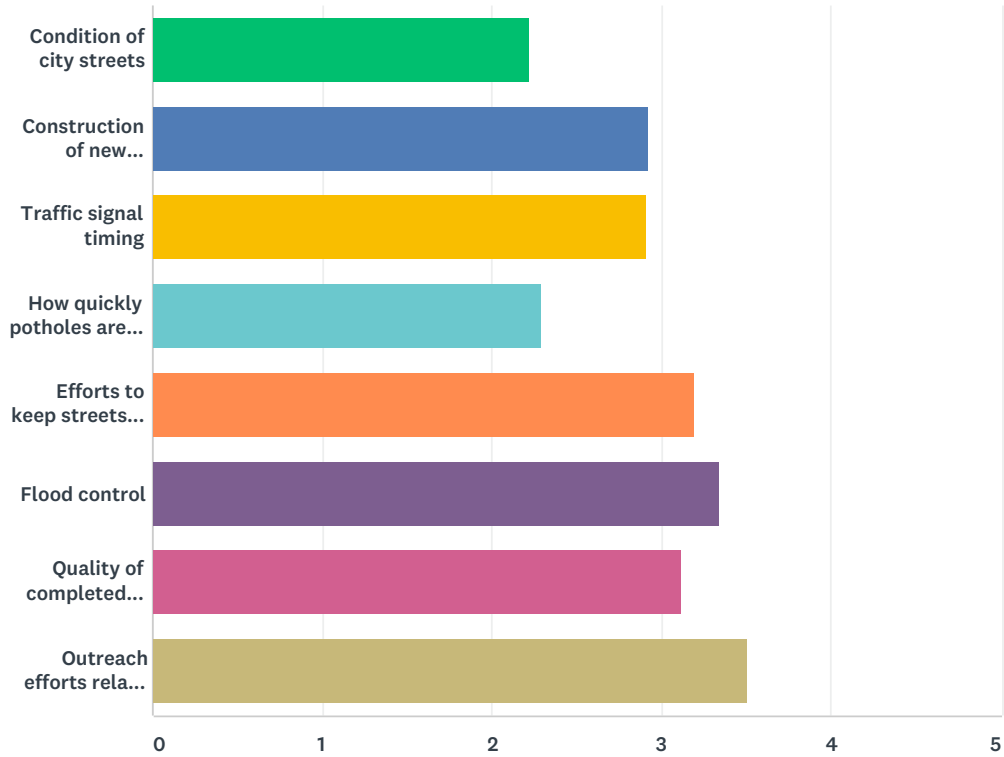
	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Response time to emergencies	2.92% 12	0.49% 2	16.30% 67	23.84% 98	33.58% 138	22.87% 94	411	4.10
Fire prevention and education services	1.71% 7	0.98% 4	20.98% 86	26.34% 108	19.51% 80	30.49% 125	410	3.88
Ambulance/emergency medical services	1.71% 7	0.73% 3	19.02% 78	22.44% 92	29.02% 119	27.07% 111	410	4.05

Q11 If you were unsatisfied with any of the fire and EMS services you recieved, please name the service and describe why you were unsatisfied.

Answered: 174 Skipped: 927

Q12 Using a scale ranging from very unsatisfied to very satisfied, please indicate your level of satisfaction with the following services provided by the City of Nampa.

Answered: 1,097 Skipped: 4

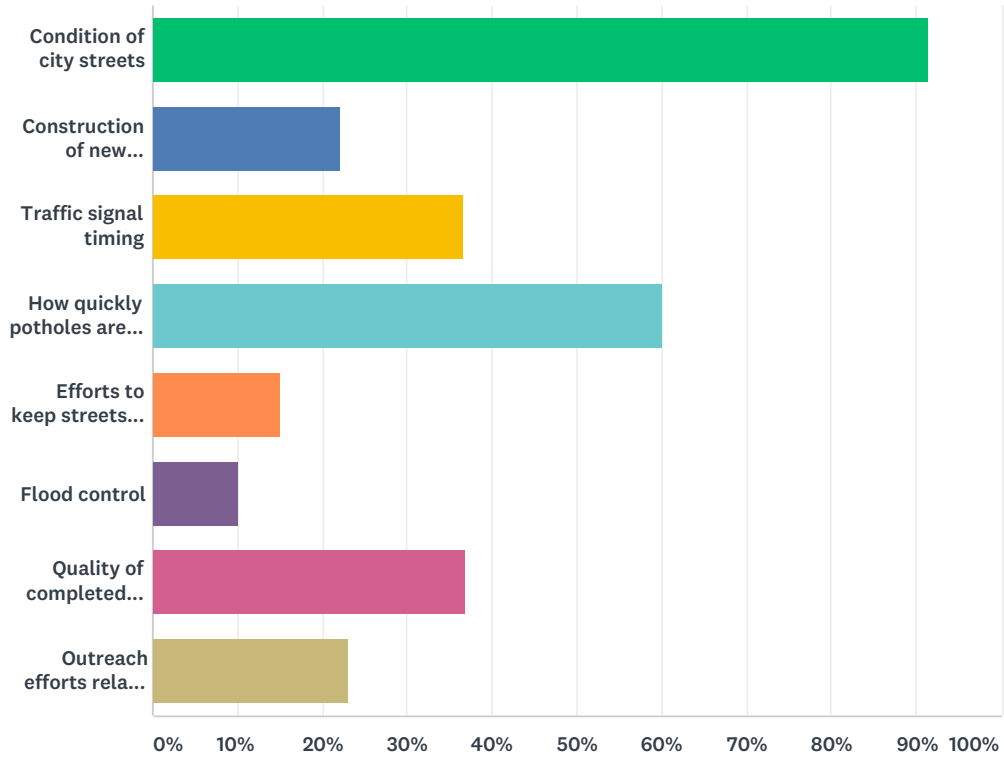


	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Condition of city streets	25.25% 276	44.83% 490	14.36% 157	14.09% 154	1.46% 16	0.00% 0	1,093	2.22
Construction of new sidewalks	8.62% 94	22.82% 249	35.01% 382	21.91% 239	5.13% 56	6.51% 71	1,091	2.92
Traffic signal timing	13.53% 148	23.31% 255	24.31% 266	34.83% 381	3.29% 36	0.73% 8	1,094	2.91
How quickly potholes are repaired	23.38% 256	38.08% 417	20.91% 229	13.61% 149	1.28% 14	2.74% 30	1,095	2.29
Efforts to keep streets clean in your neighborhood	8.67% 95	16.61% 182	25.27% 277	38.23% 419	7.12% 78	4.11% 45	1,096	3.19
Flood control	2.93% 32	5.04% 55	35.53% 388	26.19% 286	4.85% 53	25.46% 278	1,092	3.34
Quality of completed capital projects, which includes the completion of new city streets and buildings.	7.02% 77	15.86% 174	31.81% 349	28.81% 316	5.83% 64	10.67% 117	1,097	3.12

Outreach efforts related to keep the public informed about capital projects, which includes the completion of new city streets & buildings.	4.94%	11.44%	25.62%	38.43%	15.46%	4.12%	1,093	3.50
	54	125	280	420	169	45		

Q13 Which THREE (3) of the transportation and capital improvements services listed below do you think are most important for the City to provide?

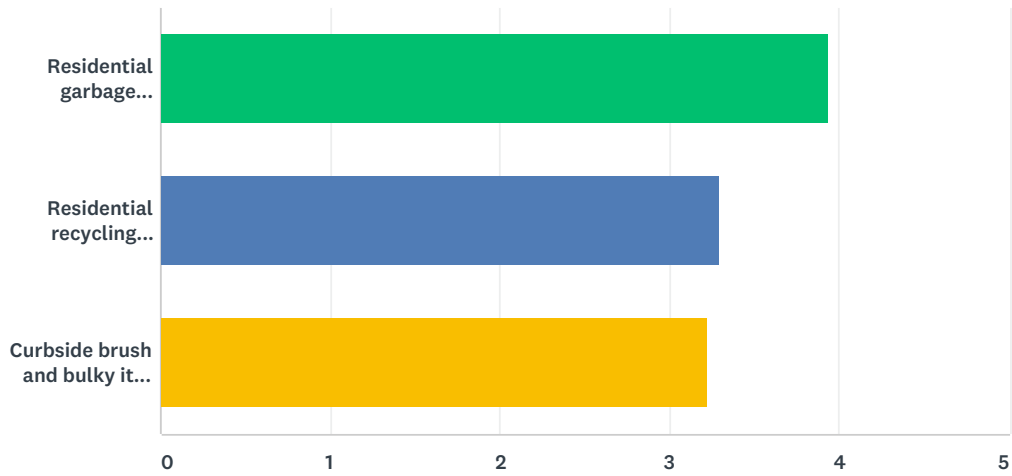
Answered: 1,095 Skipped: 6



ANSWER CHOICES	RESPONSES
Condition of city streets	91.42% 1,001
Construction of new sidewalks	22.19% 243
Traffic signal timing	36.62% 401
How quickly potholes are repaired	60.09% 658
Efforts to keep streets clean in your neighborhood	15.16% 166
Flood control	9.95% 109
Quality of completed capital projects, which includes the completion of new city streets and buildings.	36.80% 403
Outreach efforts related to keep the public informed about capital projects, which includes the completion of new city streets & buildings.	23.11% 253
Total Respondents: 1,095	

Q14 Please indicate your level of satisfaction with the public waste services provided by the City of Nampa.

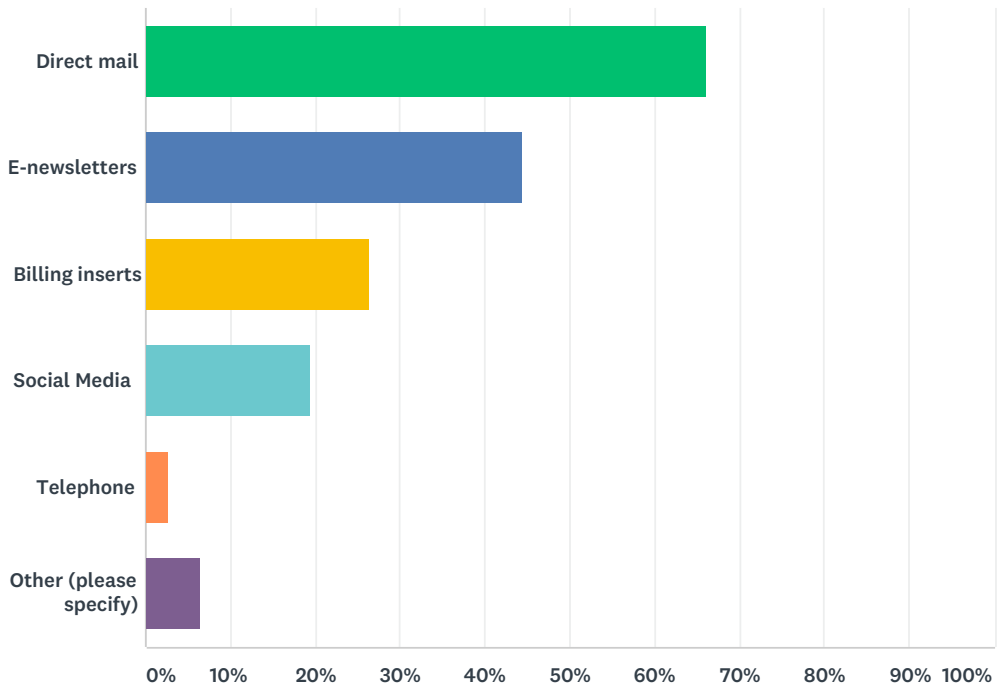
Answered: 1,099 Skipped: 2



	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Residential garbage collection	3.01% 33	6.84% 75	13.13% 144	43.66% 479	29.35% 322	4.01% 44	1,097	3.93
Residential recycling services	9.94% 109	18.05% 198	15.95% 175	34.28% 376	15.95% 175	5.83% 64	1,097	3.30
Curbside brush and bulky item pick-up/removal services	6.29% 69	14.59% 160	26.44% 290	25.07% 275	10.21% 112	17.41% 191	1,097	3.22

Q15 How would you like to receive future utility billing/water/trash/recycling communications? Choose all that apply.

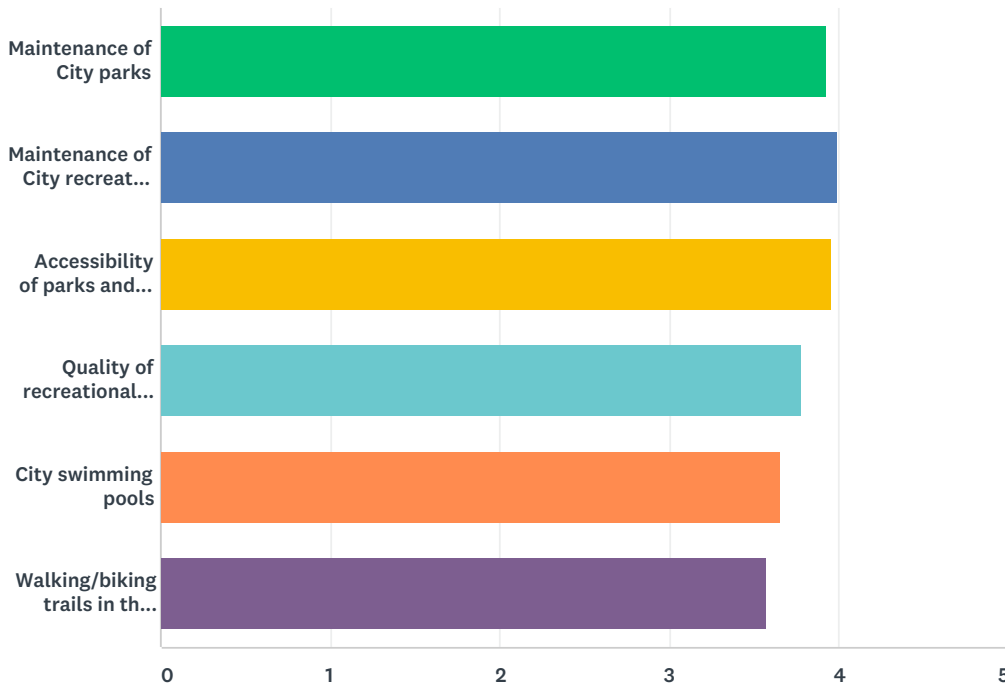
Answered: 1,085 Skipped: 16



ANSWER CHOICES	RESPONSES	
Direct mail	66.08%	717
E-newsletters	44.33%	481
Billing inserts	26.36%	286
Social Media	19.35%	210
Telephone	2.76%	30
Other (please specify)	6.45%	70
Total Respondents: 1,085		

Q16 Please indicate your level of satisfaction with the parks and recreation services provided by the City of Nampa.

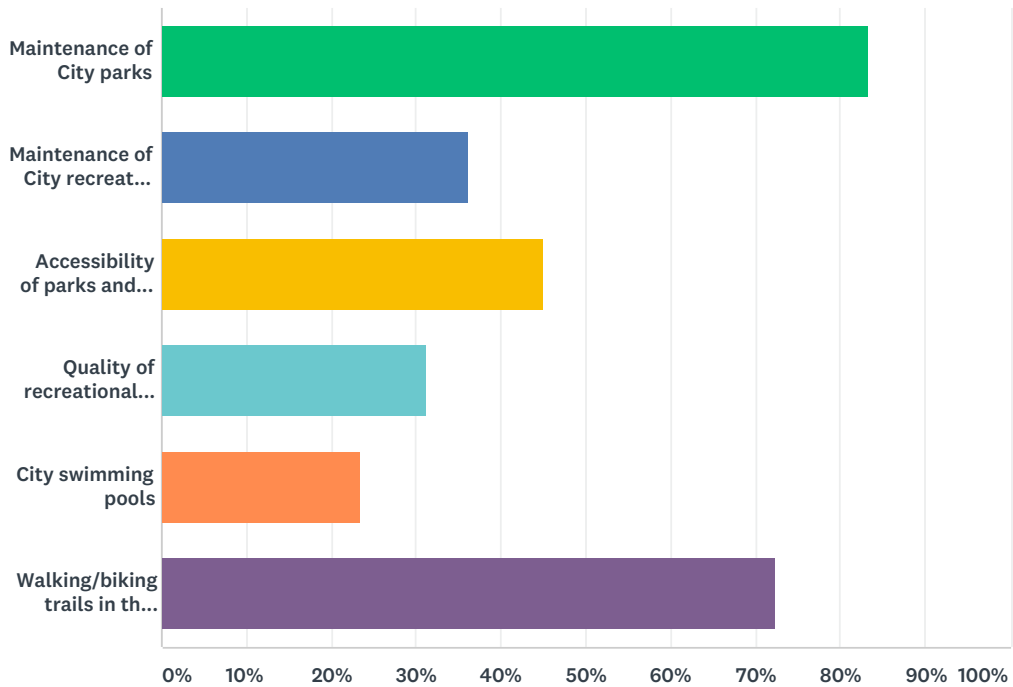
Answered: 1,097 Skipped: 4



	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Maintenance of City parks	1.28% 14	4.48% 49	17.46% 191	47.71% 522	22.85% 250	6.22% 68	1,094	3.92
Maintenance of City recreation centers	0.73% 8	3.11% 34	16.94% 185	37.91% 414	24.27% 265	17.03% 186	1,092	3.99
Accessibility of parks and related recreation facilities	1.19% 13	3.92% 43	17.15% 188	45.44% 498	24.00% 263	8.30% 91	1,096	3.95
Quality of recreational programs and classes	1.09% 12	5.02% 55	22.63% 248	31.48% 345	18.89% 207	20.89% 229	1,096	3.78
City swimming pools	1.29% 14	5.33% 58	23.32% 254	27.73% 302	13.04% 142	29.29% 319	1,089	3.65
Walking/biking trails in the City	4.12% 45	13.92% 152	17.12% 187	36.90% 403	18.32% 200	9.62% 105	1,092	3.57

Q17 Which THREE (3) of those parks and recreation services do you think are most important for the City to provide?

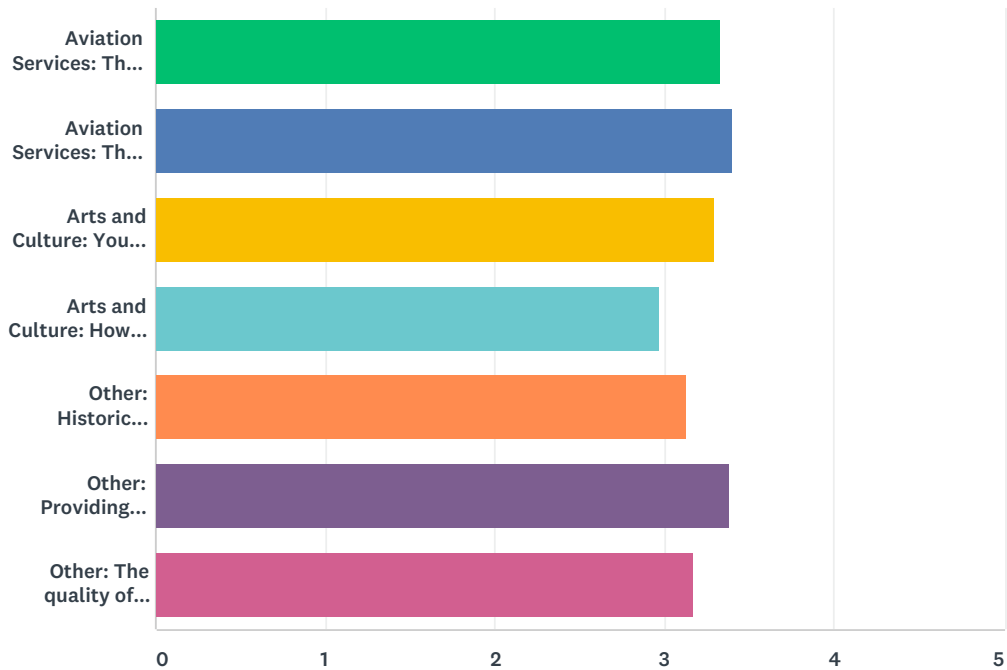
Answered: 1,082 Skipped: 19



ANSWER CHOICES	RESPONSES	
Maintenance of City parks	83.18%	900
Maintenance of City recreation centers	36.23%	392
Accessibility of parks and related recreation facilities	44.92%	486
Quality of recreational programs and classes	31.24%	338
City swimming pools	23.48%	254
Walking/biking trails in the City	72.37%	783
Total Respondents: 1,082		

Q18 Please indicate your level of satisfaction with the aviation services provided by the Nampa Municipal Airport.

Answered: 1,094 Skipped: 7

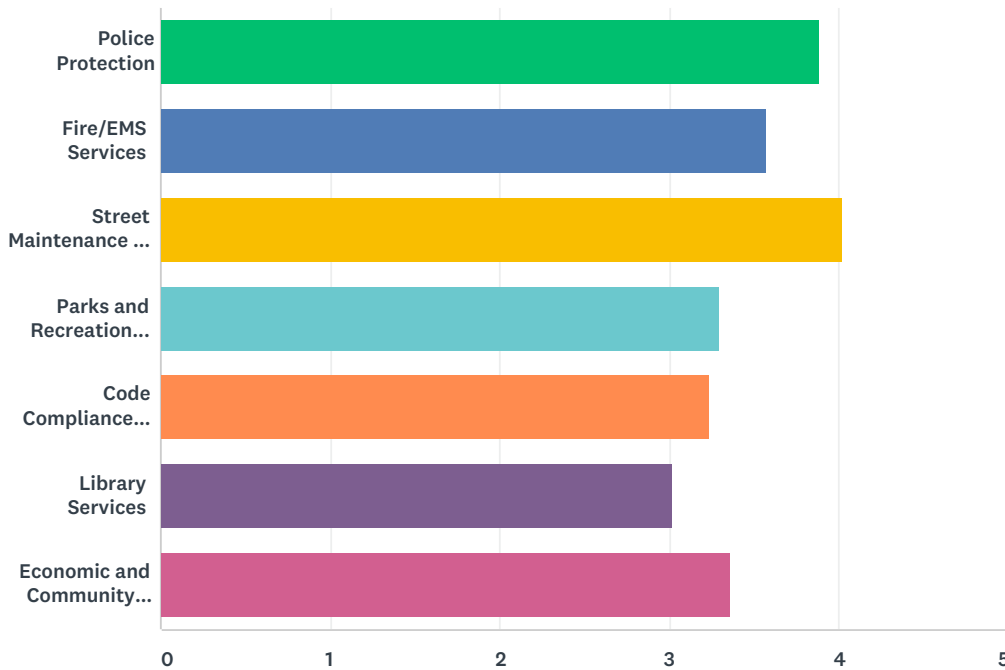


	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Aviation Services: The condition of facilities at the Nampa Airport	0.91% 10	1.01% 11	21.96% 240	7.69% 84	3.39% 37	65.05% 711	1,093	3.33
Aviation Services: The availability of parking at the Nampa Airport	0.46% 5	0.92% 10	21.63% 236	8.80% 96	3.67% 40	64.53% 704	1,091	3.40
Arts and Culture: Your experience with arts and culture in Nampa	2.66% 29	8.89% 97	27.04% 295	22.18% 242	5.87% 64	33.36% 364	1,091	3.30
Arts and Culture: How informed are you about arts and culture events happening in Nampa?	5.31% 58	19.40% 212	28.00% 306	20.22% 221	3.84% 42	23.24% 254	1,093	2.97
Other: Historic preservation efforts by the City	3.47% 38	10.24% 112	33.27% 364	19.47% 213	3.56% 39	29.98% 328	1,094	3.13
Other: Providing residents with information in English and Spanish	2.11% 23	2.75% 30	28.94% 316	16.76% 183	5.68% 62	43.77% 478	1,092	3.38

Other: The quality of services provided to disabled persons	2.48%	6.15%	27.06%	13.21%	3.39%	47.71%	1,090	3.17
	27	67	295	144	37	520		

Q19 Please indicate the funding priorities you would like to see applied to each of the following services in the upcoming budget process.

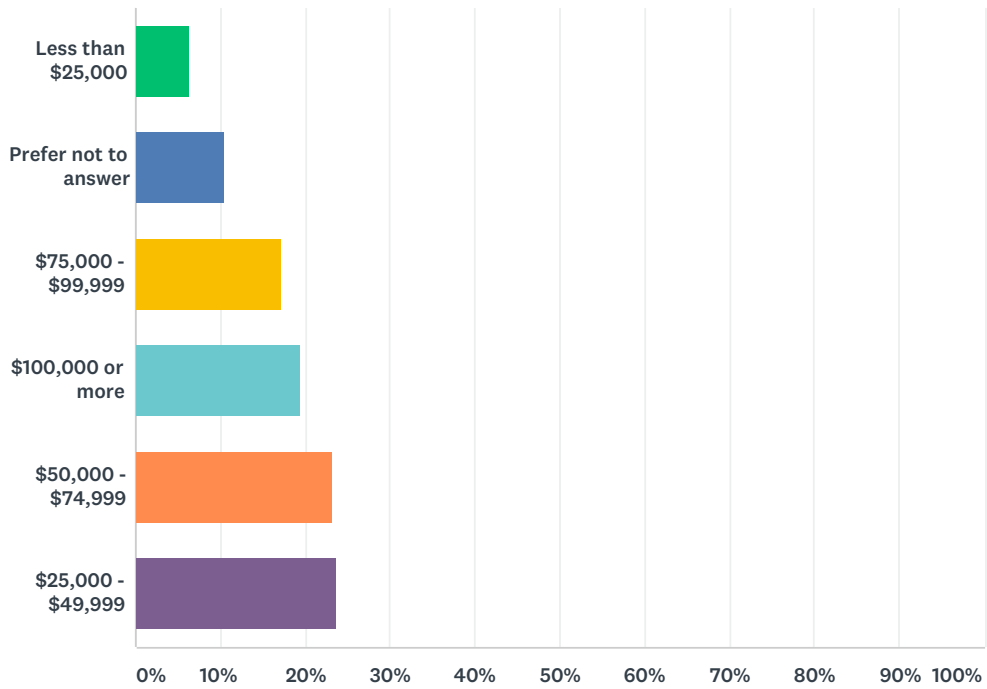
Answered: 1,096 Skipped: 5



	DECREASE OR ELIMINATE	SLIGHTLY DECREASE	ABOUT THE SAME PRIORITY	INCREASE	SIGNIFICANTLY INCREASE	NO OPINION	TOTAL	WEIGHTED AVERAGE
Police Protection	1.10% 12	2.02% 22	28.78% 314	39.69% 433	24.20% 264	4.22% 46	1,091	3.88
Fire/EMS Services	0.46% 5	2.41% 26	46.57% 503	32.59% 352	12.41% 134	5.56% 60	1,080	3.57
Street Maintenance and New Sidewalks	0.37% 4	1.01% 11	21.85% 238	47.29% 515	26.91% 293	2.57% 28	1,089	4.02
Parks and Recreation Services	0.92% 10	4.33% 47	61.69% 670	22.19% 241	6.35% 69	4.51% 49	1,086	3.30
Code Compliance Enforcement	2.76% 30	8.82% 96	51.93% 565	18.38% 200	8.55% 93	9.56% 104	1,088	3.23
Library Services	4.78% 52	9.83% 107	61.07% 665	13.41% 146	3.49% 38	7.44% 81	1,089	3.01
Economic and Community Development Programs	3.20% 35	6.95% 76	44.65% 488	26.62% 291	9.70% 106	8.87% 97	1,093	3.36

Q20 Which income level listed below best describes your household's annual, pre-tax income.

Answered: 1,095 Skipped: 6



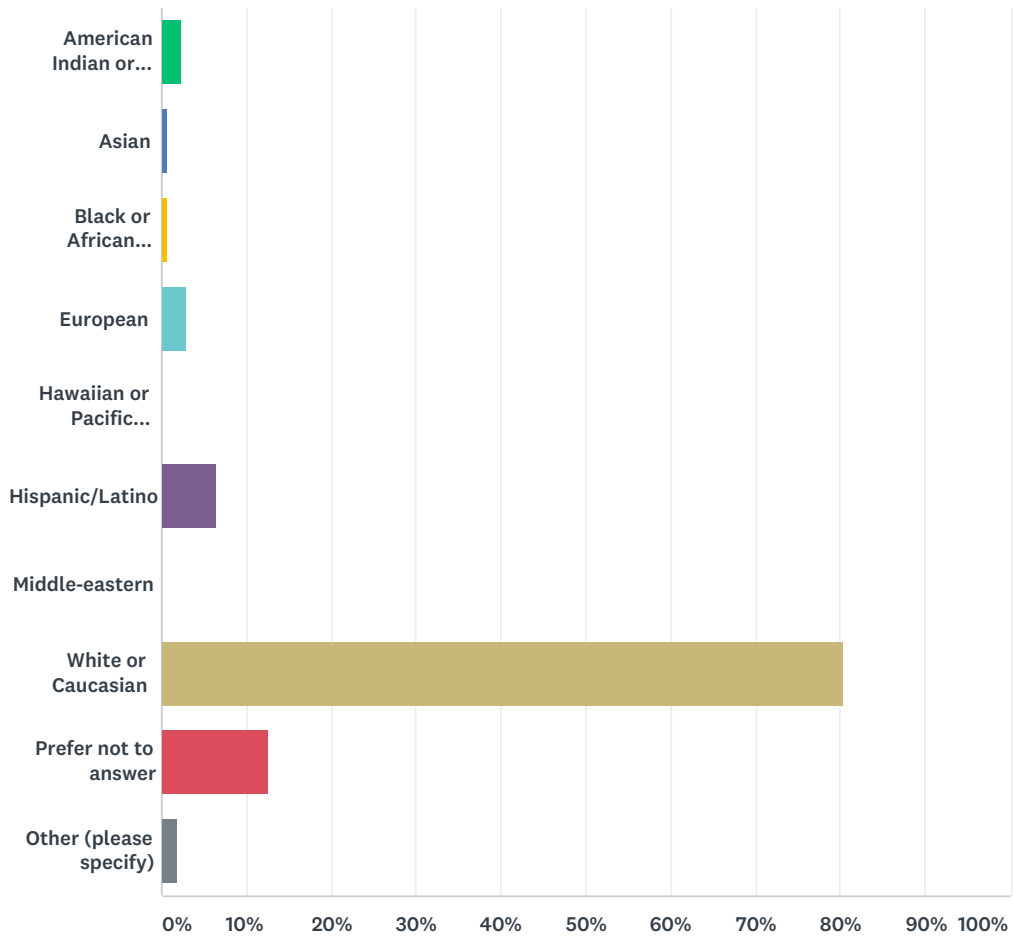
ANSWER CHOICES	RESPONSES	
Less than \$25,000	6.21%	68
Prefer not to answer	10.41%	114
\$75,000 - \$99,999	17.08%	187
\$100,000 or more	19.36%	212
\$50,000 - \$74,999	23.20%	254
\$25,000 - \$49,999	23.74%	260
TOTAL		1,095

Q21 How many years have you lived in Nampa?

Answered: 1,086 Skipped: 15

Q22 Please check all that apply in best describing your ethnic and racial heritage/background.

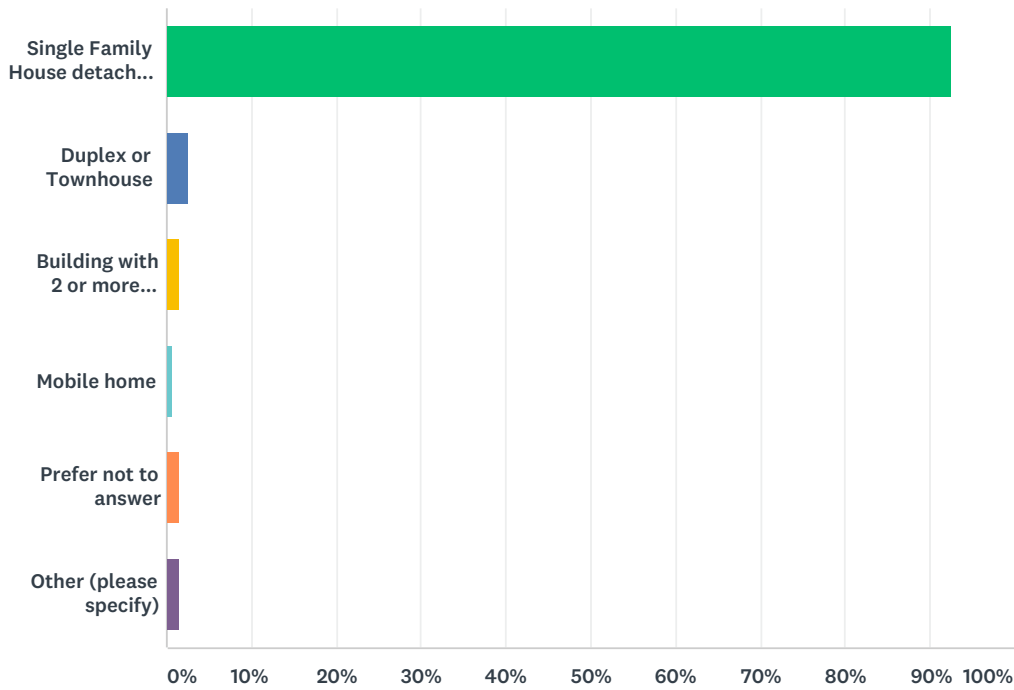
Answered: 1,094 Skipped: 7



ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	2.38%	26
Asian	0.73%	8
Black or African American	0.64%	7
European	2.93%	32
Hawaiian or Pacific Islander	0.00%	0
Hispanic/Latino	6.49%	71
Middle-eastern	0.09%	1
White or Caucasian	80.44%	880
Prefer not to answer	12.52%	137
Other (please specify)	1.92%	21
Total Respondents: 1,094		

Q23 Which category listed below best describes your place of residence

Answered: 1,094 Skipped: 7



ANSWER CHOICES	RESPONSES	
Single Family House detached from any other houses	92.50%	1,012
Duplex or Townhouse	2.47%	27
Building with 2 or more equivalent apartments or condominiums	1.37%	15
Mobile home	0.73%	8
Prefer not to answer	1.55%	17
Other (please specify)	1.37%	15
TOTAL		1,094

Q24 How many, if any, children ages 18 or under live in your household?

Answered: 1,048 Skipped: 53

Q25 How many, if any, senior citizens (65+) live in your household?

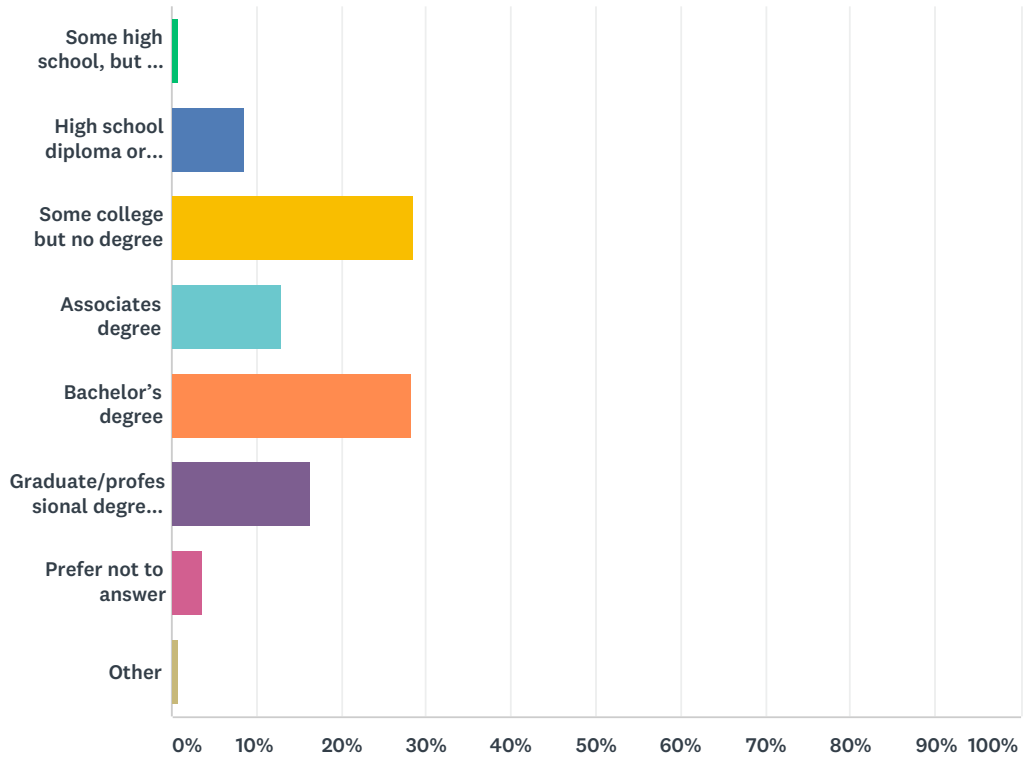
Answered: 1,042 Skipped: 59

Q26 How many, if any, persons with disabilities live in your household?

Answered: 1,038 Skipped: 63

Q27 Which of the following best describes your education:

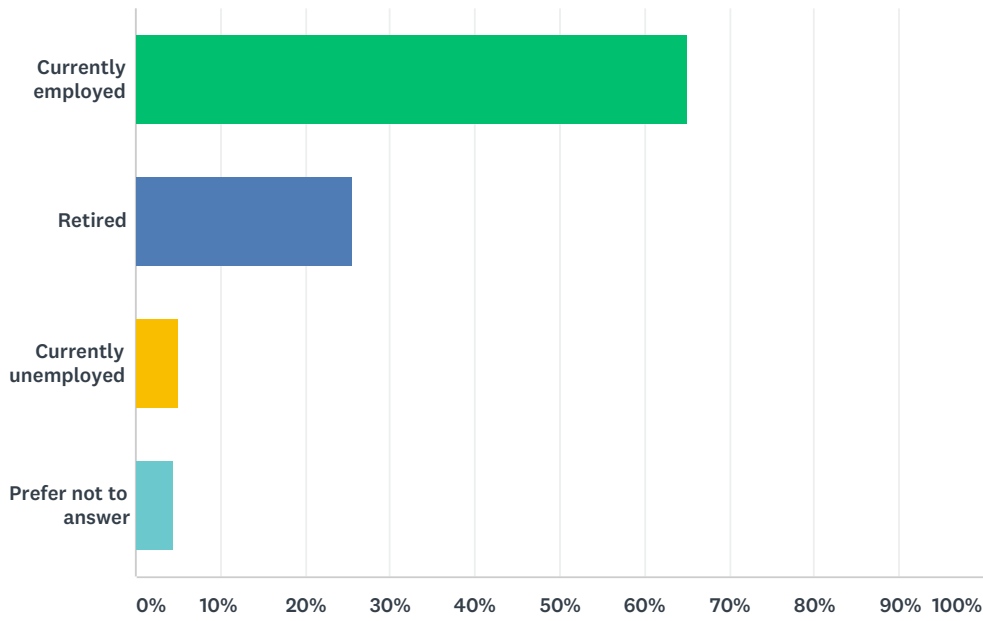
Answered: 1,078 Skipped: 23



ANSWER CHOICES	RESPONSES	
Some high school, but no diploma	0.74%	8
High school diploma or equivalent	8.53%	92
Some college but no degree	28.48%	307
Associates degree	12.99%	140
Bachelor's degree	28.29%	305
Graduate/professional degree (MBA, PhD, etc.)	16.42%	177
Prefer not to answer	3.62%	39
Other	0.93%	10
TOTAL		1,078

Q28 Which of the following best describes your employment status:

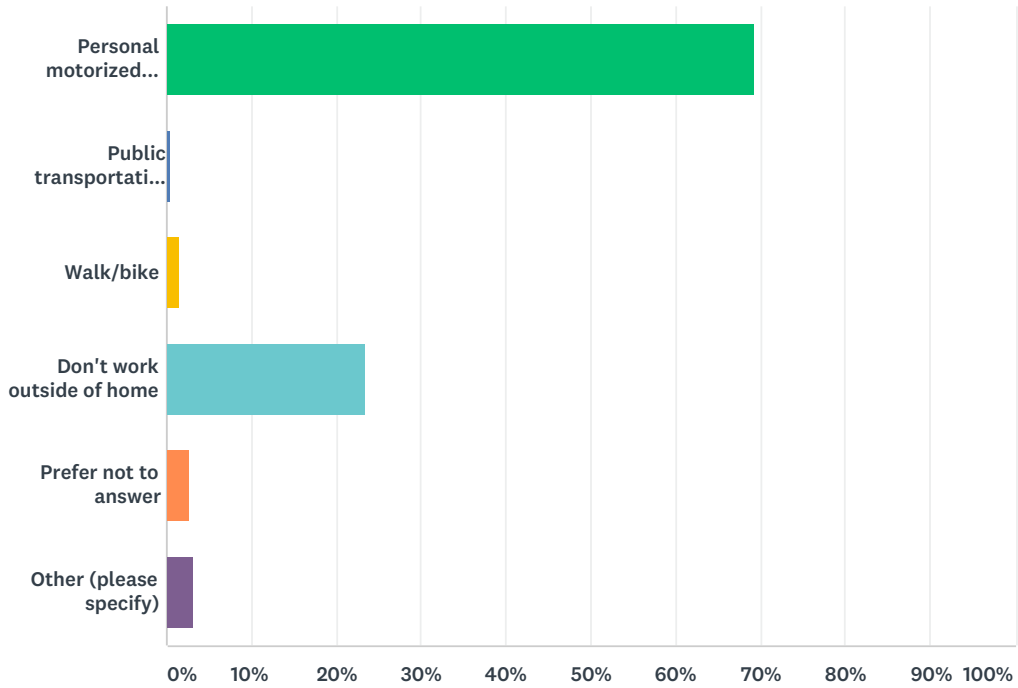
Answered: 1,077 Skipped: 24



ANSWER CHOICES	RESPONSES	
Currently employed	65.00%	700
Retired	25.53%	275
Currently unemployed	5.01%	54
Prefer not to answer	4.46%	48
TOTAL		1,077

Q29 By what method do you commute to work?

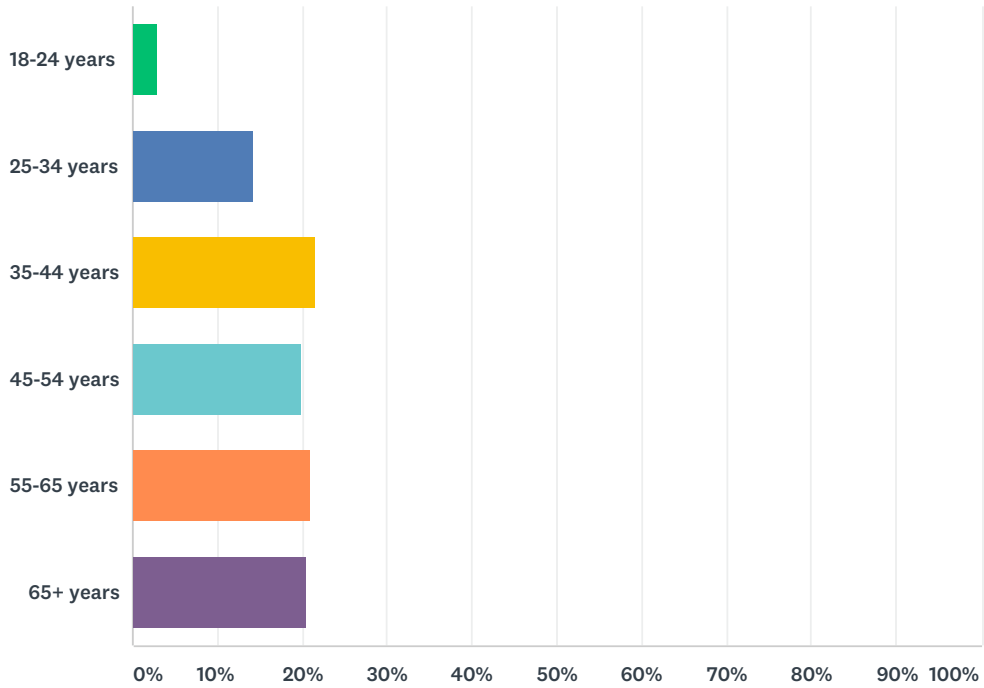
Answered: 1,076 Skipped: 25



ANSWER CHOICES	RESPONSES	
Personal motorized vehicle (car, van, etc.)	69.14%	744
Public transportation/bus	0.37%	4
Walk/bike	1.39%	15
Don't work outside of home	23.33%	251
Prefer not to answer	2.70%	29
Other (please specify)	3.07%	33
TOTAL		1,076

Q30 Which of the following best describes your AGE?

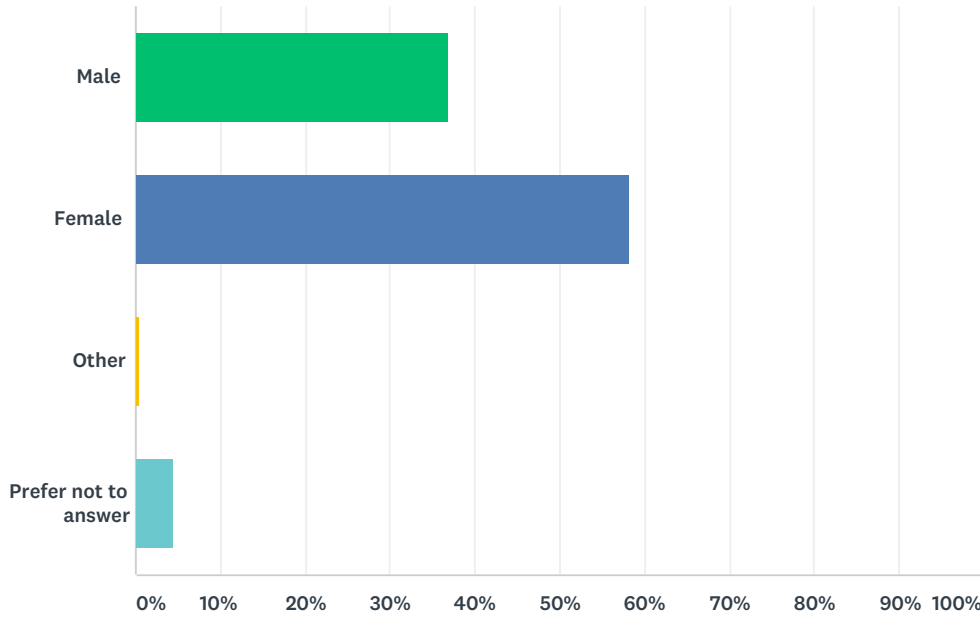
Answered: 1,081 Skipped: 20



ANSWER CHOICES	RESPONSES	
18-24 years	2.87%	31
25-34 years	14.25%	154
35-44 years	21.65%	234
45-54 years	19.89%	215
55-65 years	20.91%	226
65+ years	20.44%	221
TOTAL		1,081

Q31 What is your gender?

Answered: 1,090 Skipped: 11



ANSWER CHOICES	RESPONSES	
Male	36.88%	402
Female	58.26%	635
Other	0.37%	4
Prefer not to answer	4.50%	49
TOTAL		1,090

Q32 Before we end the survey, what do you feel the City could do to make the City of Nampa a more livable city in the future?

Answered: 973 Skipped: 128

Q33 If you would like to redeem your complimentary one (1) day pass to the Nampa Recreation Center as well as enter a chance to win a free one (1) year membership, please complete the information in the spaces provided below. You can pick up your complimentary pass at the Nampa Recreation Center front desk beginning on April 23rd, 2018. The drawing for the one (1) year individual membership will take place on April 23rd, 2018 at the Nampa Recreation Center. Participants do not need to be present to win. The winner will be notified via the contact information they provided.

Answered: 554 Skipped: 547

ANSWER CHOICES	RESPONSES	
Name	100.00%	554
Company	15.70%	87
Address	96.93%	537
Address 2	2.35%	13
City/Town	98.01%	543
State/Province	97.83%	542
ZIP/Postal Code	97.47%	540
Country	79.78%	442
Email Address	95.85%	531
Phone Number	86.46%	479