



City of Nampa Utility Billing

401 3rd St. South
Nampa, ID 83651
(208) 468-5711

<i>Policy No.</i>		<i>Subject</i>	Medical Emergency Delay
<i>Page</i>	1 of 1	<i>Effective Date</i>	April 7, 2014

Policy

Residential customers may request a delay of the disconnection of Water services, if the customer is unable to pay their bill and a permanent member of the household becomes seriously ill, or disconnection may cause a medical emergency. The 30-day Medical Delay Extension must be signed by a Physician or Public Health Official. A maximum of two 30-day delays may be granted in a 365-day period.

The customer is responsible for all charges that continue to accrue.