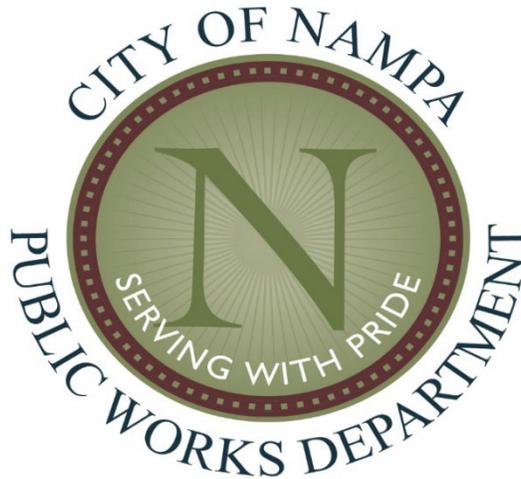


**2022-2023
CITY OF NAMPA
SNOW AND ICE CONTROL PLAN**



**Prepared by Public Works Department/
Street Division**



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PURPOSE

The City of Nampa Snow and Ice Control Plan (Plan) provides City staff, the public, and those elected to represent the public a guide to snow and ice control within the City of Nampa. The Plan includes general information, response priorities, levels of service objectives, operational procedures and communication protocols. It provides guidance for how the public can help, winter driving tips, and frequently asked questions.

The Plan is a guide and place to start when winter driving conditions begin. It allows staff the flexibility and the opportunity to change and modify the Plan should conditions warrant. The Plan focuses on the efforts of the Public Works Department Street Division as the primary responder and incident command as conditions warrant. However, in no circumstance are these the only individuals ready to help the public navigate the roadways. The Street Division works closely with the Nampa Police Department. The Nampa Police Department assists in identifying hazardous conditions. The Nampa Fire Department is consulted to ensure access to emergency services. The Nampa Parks Department assists through its own Snow and Ice Removal Plan for City-owned Sidewalks and Parking Lots that supports safety and mobility of Nampa citizens.

The Plan provides opportunities for additional resources for those winters that, regardless of best efforts, conditions continue to worsen. As conditions worsen, the Snow and Ice Control Plan incorporates private contractors and other Public Works Department resources to assist in the snow and ice control efforts or potential flooding situations. In the end this is a Plan for the community of Nampa and as such looks to those professionals to do their very best to provide safe travel for the community. However, at the most local level it cannot substitute for compassion, neighbor helping neighbor, and to ensure the safety and civility of this great community, the City of Nampa.

A dedicated phone number of 208-468-5577, email address of snow@cityofnampa.us, and social media are used to provide the City and the public an avenue to communicate needs and ongoing activities.

QUICK REFERENCE GUIDE*
What Should Nampa City Residents Expect?

Weather Conditions	Procedures (City’s procedures and response also depends on weather forecasts and potential changing temperatures.)	Communications
Condition 1: Icing/freezing of streets.	Sand/salt/deicer applied as warranted. Special attention given to Priority One and Priority Two streets.	Street Division Daily Snow Update sent to city staff via email. School Districts/Brown Bus updated on overnight work and conditions.
Condition 2: Snowfall accumulation which exceeds 1 inch on Priority One streets.	Plowing may commence on Priority One, then move to Priority Two streets. Sand/salt/deicer applied as warranted.	Once accumulation exceeds 3 inches of snow, watch for updates at about 10:00 a.m. and 5:00 p.m.
Condition 3: Snowfall accumulation exceeding 6 inches of snow on Priority Three streets.	Plowing of Priority One and Priority Two streets continue. Plowing Priority Three (residential) streets may begin, likely with contractor assistance	Once accumulation exceeds 6 inches of snow, watch for updates at about 10:00 a.m. and 5:00 p.m.
Condition 4: Snowfall over an extended period with significant accumulation, with occurring or imminent freezing temperatures.	State of emergency may be declared. Other Public Works Department resources may be called upon and additional contractor assistance may be needed.	Watch for updates at about 10:00 a.m. and 5:00 p.m. If warranted, additional updates will be posted.
Condition 5: Significant accumulations of ice on streets with continued freezing conditions likely.	Continued application of sand/salt/deicer. Plows are ineffective during these conditions.	Watch for updates at about 10:00 a.m. and 5:00 p.m. If warranted, additional updates will be posted.
Condition 6: Rising temperatures; accumulated snow and ice thaw with significant accumulation of runoff on streets. Flooding is occurring and/or imminent.	State of emergency may be declared. Other Public Works Department resources may be called upon and additional contractor assistance may be needed.	Watch for updates at about 10:00 a.m. and 5:00 p.m. If warranted, additional updates will be posted.

***See Priorities and Levels of Service, and Operational Procedures, for additional detail.**

GENERAL INFORMATION

The City receives an annual average snowfall of 21.4 inches. The range of service possibilities vary from a “curb to curb bare asphalt” of snow and ice on every street in the City, to a policy of “do nothing.” The first extreme is not within the realm of practicality, and the second is unacceptable to the residents of Nampa. The Plan includes varying levels of service for City streets, depending on a variety of factors such as traffic volumes, emergency access, public safety, and available equipment. A series of priorities have been established in the Plan to address the defined levels of service of various road classifications (see Priorities and Levels of Service).

General Conditions

- Special consideration will be given to areas of higher elevations. Steep streets may be subject to public closure but will be evaluated and reopened when the operation of equipment is no longer unsafe or a danger to the traveling public.
 - The Street Division will work closely with local emergency services to ensure response to these locations will not be affected.
- City and contractor plows may block driveways or plow snow onto sidewalks and pedestrian ramps. Property owners will need to remove snow from driveways, sidewalks, and pedestrian ramps after plow passes. Property owners are requested not to shovel snow into the street as the plows will likely plow the same snow back onto owner’s property. Find a spot(s) on your property where snow can be piled. Keep in mind while choosing the location(s) that when the snow melts it will not seep into your house.
- Schools are assigned Priority One or Priority Two and will be provided special attention.
- Snow plowing in an urbanized area is performed at very low speed and requires time to accomplish working around parked cars, traffic, etc. On average, plows operate about 25 to 30 miles per hour with plows down. Road graders move about 1 mile per hour. During major storm cleanup operations may be ongoing for three to four days. Operators will return to widen roads as conditions warrant.
- During winter, the freeze/thaw effects on pavement can rapidly form potholes. Crews will be dispatched as quickly as possible to repair potholes. Temporary materials must be used during winter months and may not last. Follow-up will be made in the spring where necessary.

Deicing Application

The City will use industry standard product to aid in the traction on street surfaces. Deicer may be applied before a storm to prevent street surfaces from freezing. During a storm event, anti-icing may be used to accelerate the melting of ice and snow.

Sand and/or Salt Application

Salt is applied by the Street Division as a deicing and anti-icing agent. A treated salt mixture is sometimes used on major collectors and arterials, and selected secondary streets. Unless weather conditions require a different approach, winter maintenance routes are treated with salt, or a mixture of sand and salt. The mixture is applied to the center of the travel lane where traffic can work the mix traveling either way. The mixture, in conjunction with traffic action, creates a watery brine melting snow and/or ice, and resists snow and ice packing on the roadway.

Special Requests

Citizens who have questions or requests about snow and ice control, or unsafe winter driving conditions, can call the City's dedicate phone line at 208-468-5577, or email snow@cityofnampa.us. The information you provide is quickly gathered into a database so that the appropriate response can be provided by City crews. Please review the Priorities and Levels of Service, and Operational Procedures, to better understand the City's response to snow and ice control within the City.

Downtown Corridors

The downtown corridor, more particularly described as Front Street, 1st Street South, 2nd Street South and 3rd Street South, from 16th Avenue South to 11th Avenue South, are unique and will be addressed under Condition 2. Parking in these areas would be addressed once Condition 3 is addressed.

CALL 911 IN THE EVENT OF AN EMERGENCY: Equipment will be diverted for emergencies ONLY WHEN REQUESTED BY AN EMERGENCY SERVICE AGENCY OR THE CITY OF NAMPA POLICE OR FIRE DEPARTMENTS. Nampa Police and Fire Departments have constant communications with Street Division staff during storm conditions. It is a crime to make a false emergency request.

PRIORITIES AND LEVELS OF SERVICE

The primary objective of the Street Division is to provide for the safe and orderly movement of vehicle traffic throughout the City during all weather conditions, including severe winter storms. Although the Street Division strives to keep all lanes of traffic moving, during extreme weather conditions travel may be limited to one lane of vehicle traffic in each direction. The Plan also recognizes that it is not possible to remove all snow simultaneously from all streets. Factors effecting snow and ice control operations include snowfall rate and accumulation, moisture content, temperature, time of day or night, wind velocity, and the duration of the storm. Priorities must be established so that major collectors and arterials, and selected secondary streets are cleared first so vehicle traffic may continue to move safely and efficiently.

The Plan establishes and defines the following priorities:

STREET DIVISION

Priority One: Major Collectors and Arterials

Includes major collectors and arterials that provide a network system for emergency services operation, and interconnect high volume streets that serve as a major network within the City and known hazardous locations such as overpasses, underpasses, and roundabouts.

Level of Service Objective: Streets plowed and major intersections and known hazardous locations treated with sand/salt/deicer within 24 hours of storm event.

Priority Two: Selected Secondary Streets

Includes collector streets necessary to provide access to major collectors and arterials. These streets include routes to schools, medical facilities, major employment centers, and street locations requiring special attention, e.g., steep hills or curves, signal lights, and 4-way stops.

Level of Service Objective: Streets plowed and locations requiring special attention treated with sand/salt/deicer within 48 hours of storm event.

Priority Three: Residential

Includes streets not mentioned above. Normally these streets will not be cleared until accumulations reach 6 inches in depth. Plowing on these streets will likely require additional contractor assistance. However, contractors may be called out by the Street Division Superintendent on other snow events if the Superintendent determines the storm conditions warrant additional assistance to protect the safety of the traveling public.

Level of Service Objective: Upon accumulation of 6 inches of snow, plowed within 96 hours of storm event.

Priority Four: Other

Narrow Streets and Cul-de-sacs

In times of extreme snow accumulation City crews and contractors will make reasonable effort to plow narrow streets and cul-de-sacs. However, it will be up to the discretion of the driver to determine if plowing can be accomplished safely due to the ability to place snow, turn around, and impact to parked vehicles, etc.

Alleys

Snow plowing will not be performed in alleys due to the lack of space for equipment and lack of space to pile snow.

Priority Five: Special Requests

Includes snow removal from downtown, on-street parking areas, etc. Special requests are at the sole discretion of the Street Superintendent with consideration given to manpower and available equipment.

City Owned Driveways, Sidewalks, Pedestrian Ramps and Parking Lots

Parks Department

Clearing of City owned driveways, sidewalks, pedestrian ramps, and parking lots identified in the Parks and Recreations Department Snow and Ice Removal Plan for City Owned Sidewalks and Parking Lots* will be performed by the Parks Department. Public Works Department Water Division will assist the Parks Department, as work load allows, in eventual removal of snow piles on City owned properties.

(*<https://cityofnampa.us/DocumentCenter/View/13853/Parks-Snow-Plan-Updated-for-FY2022>)

Private Property

In accordance with City of Nampa Code 9-1-8: Curbs, Gutters and Sidewalks, “It is the duty of every property owner to maintain and repair the curb, gutter and sidewalk located on/in public right of way adjacent to his/her property.

The accumulation of snow, ice, dirt or any solid waste upon sidewalks of the City or placement of items (e.g., dumpsters, portable backstops, landscaping features, etc.) upon such so as to obstruct the same is declared to be a nuisance and the responsibility of the owner to move or remove in a timely manner. (Ord. 3371, 8-2-2004)”

OPERATIONAL PROCEDURES

The Street Superintendent will respond to advanced notice of approaching storms by taking the following steps:

1. Order plows and/or sanders to be installed on City trucks.
2. Closely monitor weather developments.
3. Alert Street Division crews they may be called back to work at any time due to weather conditions.

When snowfall or freezing rain conditions are possible, the Street Superintendent will direct crews to begin operations when, in the supervisor’s opinion, one or more of the following conditions exist:

Condition 1. Icing and freezing of streets is occurring or likely to occur, creating a hazard to vehicle traffic.

Procedure: Sand/salt/deicer will be applied to slick or icy spots to reduce hazardous conditions to the traveling public. Special attention will be given to collector streets (Priority Two) that provide access to major collectors and arterials (Priority One).

Communication: None.

Condition 2. Snowfall accumulation which exceeds 1 inch on Priority One roadways.

Procedure: When snow depth exceeds 1 inch or more, plowing may commence. Sand/salt/deicer will be applied as warranted. The goal is to keep major collectors and arterials open so emergency services can reach all parts of the City with minimum delay. Once Priority One streets have been cleared of snow, operations will begin on Priority Two streets. Snow will be plowed to the curb line on Priority One and Priority Two streets. Procedure is at the Street Superintendent’s discretion.

Communication: Once accumulation exceeds 3 inches of snow, updates will be posted on the City’s Nextdoor and Facebook sites and on the web at <http://www.cityofnampa.us/snow> at approximately 10:00 a.m. and 5:00 p.m.

Condition 3. Snowfall has accumulated on Priority Three streets to warrant contractor assistance. This typically means an accumulation exceeding 6 inches of snow on roadways.

Procedure: Plowing of Priority One and Priority Two streets continue. Plowing of Priority Three streets will begin, and likely not be from curb to curb but rather to provide a plowed path for residences. Plowing of Priority Three streets will likely require contractor assistance. Street Division crews will assist as resources allow.

Communication: Once accumulation exceeds 6 inches of snow, updates will be posted to the City’s Nextdoor and Facebook sites and on the web at <http://www.cityofnampa.us/snow> at approximately 10:00 a.m. and 5:00 p.m.

Condition 4. Snowfall has continued to occur for an extended period with significant accumulation. Freezing temperatures are occurring or imminent. The Street Division and contractors alone are unable to address snow and/or ice.

Procedure: A state of emergency may be declared, and incident command system will increase upon approval of the Public Works Director and/or Mayor. Other Public Works Department resources may be called upon. Wastewater, and Environmental Compliance Divisions staff and equipment may be needed to clear storm drains. Water Division staff and resources may be needed. Additional contractor resources may be called upon to ensure the safety of the traveling public. Work efforts and resources to be managed and dispatched by the Street Superintendent or as otherwise assigned.

Communication: Updates will be posted to the City’s Nextdoor and Facebook sites and on the web at <http://www.cityofnampa.us/snow> at approximately 10:00 a.m. and 5:00 p.m. If warranted, additional updates will be posted.

Condition 5. Significant accumulations of ice on streets and continued freezing conditions are likely.

Procedure: Plows are ineffective during these conditions. Street Division crews will continue to apply sand/salt/deicer. Additional sand will be required to improve traction.

Communication: Updates will be posted to the City’s Nextdoor and Facebook sites and the web at <http://www.cityofnampa.us/snow> at approximately 10:00 a.m. and 5:00 p.m. If warranted, additional updates will be posted.

Condition 6. With rising temperatures, accumulated snow and ice have continued to thaw with significant accumulation of runoff on roadways. Flooding is occurring and/or imminent. The Street Division and contractors alone are unable to address the runoff.

Procedure: A state of emergency may be declared, and incident command system will increase upon approval of the Public Works Director and/or Mayor. Other Public Works Department resources may be called upon. Wastewater, and Environmental Compliance Divisions staff and equipment may be needed to clear storm drains or collect runoff. Water Division staff and resources may be needed. Additional contractor resources may be called upon to ensure the safety of the traveling public. Work efforts and resources to be managed and dispatched by the Street Superintendent or as otherwise assigned.

Communication: Updates will be posted to the City’s Nextdoor and Facebook sites and the web at <http://www.cityofnampa.us/snow> at approximately 10:00 a.m. and 5:00 p.m. If warranted, additional updates will be posted.

COMMUNICATIONS

Statement of Objectives

It is City's goal to communicate important, up-to-date information about snow and ice control operations to those that use Nampa roads.

Key Communication Tools

The City will use the following key tools to communicate to, and receive information from, Nampa citizens information about the City's procedures and response during winter weather street conditions:

Nextdoor: <http://bit.ly/nextdoornampa> (sign up here)

Facebook: <https://www.facebook.com/City-of-Nampa-Idaho-Municipal-Government-285756975712/>

City Website: <http://www.cityofnampa.us/snow>

Email: snow@cityofnampa.us

Phone: 208-468-5577

Internal and External Information Dissemination

Public Works Administration will be responsible for information gathering from appropriate staff in the Public Works Department. Information will be disseminated in a timely manner to key contacts such as the Mayor, City Council, City personnel, Nextdoor members, Facebook followers, and local news media.

If routine lines of communications fail, or there is a snow-related emergency, Public Works Administration will work with the Nampa Police Department to disseminate critical information via the emergency communications system, AlertSense at <http://public.alertsense.com/SignUp/?regionid=1079> (sign up here).

Communications Frequency

During any severe weather incident, information will be disseminated by the Public Works Administration or designee to the City's Nextdoor and Facebook sites, the web at <http://www.cityofnampa.us/snow>, and local news media at approximately 10:00 a.m. and 5:00 p.m. Additional information will be disseminated as warranted.

CITY PERSONNEL RESPONSIBILITY

Snowplow Operators:

Snowplow operators are the key to the success of the Plan and are responsible for:

- Working together as a team to ensure efficient service is provided
- Providing a timely, effective service for designated streets
- Maintaining vehicles, plows and sanders for safe working order
- Properly documenting snow removal activities
- Serving as goodwill ambassadors for the City
- Following ITD (Idaho Transportation Department) standards when operating commercial equipment
- Follow all Idaho DMV (Department of Motor Vehicles) regulations (hours of operating)

Crew Supervisors:

Crew supervisors are responsible for:

- Maintaining a positive work environment to enhance the teamwork concept
- Coordinating service to ensure timely, effective coverage
- Coordinating vehicle, plow and sander maintenance and repair to ensure safe operations and adequate coverage
- Maintaining supply inventories to ensure adequate levels
- Timely, courteous response to service complaints, requests and inquiries
- Providing training opportunities for snowplow operators

Management:

Management is responsible for:

- Providing adequate resources to ensure timely, effective service
- Creating a positive work environment, thereby making the teamwork concept possible
- Creating training and feedback avenues for snowplow operators and crew supervisors
- Utilizing various forums to create and maintain public awareness and support for snow removal

SNOW REMOVAL EQUIPMENT

On an annual basis, the following winter operations equipment has pre-winter inspection through the Public Works Department Fleet Services Division (liquid flow rates may be recalibrated at the same time):

- 1 motor grader
- 6 large sanders with plow combos and liquid deicer units
- 3 deicer units
- 1 front end loader
- 2 backhoes
- 1 Ford F-450 with plow and small sander
- 2 Ford -550 with plow and small sander
- Other miscellaneous equipment

HOW THE PUBLIC CAN HELP

- Plan ahead! Have snow shovels and sand/salt/deicer ready prior to winter conditions.
- Be patient. During a snowstorm, please be assured every reasonable effort is made to keep roadways open. During a major snowstorm, all City snowplow operators and snow removal equipment will be on the road.
- Be a good neighbor.
- Do not attempt to stop a snowplow or obstruct its path. This is a safety issue and plows **MUST** maintain speed for maximum efficiency.
- When approaching snow removal equipment from the rear, travel a minimum of 200 feet behind, allowing for sanding and abrupt movements. **DO NOT PASS** unless there is an emergency. In an emergency, use extreme caution before you pass by honking horn and/or flashing headlights to alert the snowplow operator you intend to pass. **DO NOT PASS** until the operator signals you to do so.
- If possible, park off streets. In residential areas, leave room for plows to get through safely.
- Remove snow from driveways, sidewalks, and pedestrian ramps after plow passes. Property owners are requested not to shovel snow into the street as the plows will likely plow the same snow back onto owner's property. Find a spot(s) on your property where snow can be piled. Keep in mind while choosing the location(s) that when the snow melts it will not seep into your house.
- Do not put garbage cans or recycling containers in street.
- Clear snow from mailboxes to avoid interruption in delivery service.
- Clear snow from fire hydrants.
- Clear snow and ice from catch basins.

PUBLIC WINTER DRIVING TIPS

- In extreme winter conditions, do not drive unless necessary.
- If you must drive, exercise extreme caution. Driving on hard snowpack and icy roads requires your full attention and demands your best driving skills.
- Have adequate snow and/or recommend legal tread depth on tires. Bald tires are extremely hazardous in winter driving conditions. Keep chains in vehicle and use on tires when necessary.
- Remember to brake slowly and leave adequate room between your vehicle and the vehicle in front of you.
- Be patient and courteous.
- Drive defensively and at reduced speeds.
- Allow sufficient travel time to reach your destination.

OTHER USEFUL TIPS FOR STAYING SAFE AND HEALTHY IN WINTER

- Visit: <https://www.cdc.gov/disasters/winter/index.html>

FREQUENTLY ASKED QUESTIONS

WHAT'S THE BEST WAY TO STAY UPDATED ON THE CITY'S RESPONSE TO WINTER DRIVING CONDITIONS?

When winter reaches extreme conditions, updates will be posted twice daily, at approximately 10:00 a.m. and 5:00 p.m., on the City's Nextdoor (<http://bit.ly/nextdoornampa> (sign up here)) and Facebook (<https://facebook.com/City-of-Nampa-Idaho-Idaho-Municipal-Government-285756975712>) sites and the web at <http://www.cityofnampa.us/snow>. If warranted, additional updates will be posted.

WHAT IS THE CITY'S AREA OF RESPONSIBILITY?

There are approximately 925 lane miles of City streets, and even more when you consider turn lanes and four-lane roads. The City is responsible for the roads inside City limits, which includes approximately 579 subdivisions.

HOW DO I KNOW IF I LIVE ON A PRIVATE ROAD?

It is not uncommon for there to be confusion about private and public roads. Private roads are generally gated and identified with blue signs. City streets are identified with green signs. The City does not plow private roads.

HOW DO I KNOW IF I RESIDE IN CITY LIMITS?

If your City street has not been plowed, and it has been announced that plowing has been completed in your area, please check the Snow and Ice Control Map to see if your street is within City limits. A Nampa address does not automatically mean you live in City limits. Consider these questions:

1. Do you live in an enclaved area? This means City property surrounds your property, but it is not annexed into the City. These streets are sometimes hard to see on the Plan's Snow and Ice Control Map. However, enclaved areas can be better identified on a more detailed map at <http://cityofnampa.us/DocumentCenter/View/256>.
2. Do you pay City of Nampa property taxes? Everyone pays Nampa or Canyon Highway District taxes, and everyone pays local school taxes and Canyon County taxes. But not everyone with a Nampa address pays City of Nampa taxes. A map showing local highway district boundaries can be located at <https://www.nampahighway1.com/wp-content/uploads/2018/04/CountywideMap.pdf>

WHAT ARE YOU DOING ABOUT CUL-DE-SACS AND ALLEYS?

In times of extreme snow accumulation City crews and contractors will make reasonable effort to plow narrow streets and cul-de-sacs. However, it will be up to the discretion of the driver to determine if plowing can be accomplished safely due to the ability to place snow, turn around, and impact to parked vehicles, etc. Snow plowing will not be performed in alleys due to the lack of space for equipment and lack of space to pile snow.

YOU SAY YOU PLOWED, BUT WHY DOES MY STREET STILL LOOK LIKE A MESS?

Attempt is made to make two passes, in and out, thus creating two lanes of travel. However, it will be up to the discretion of the driver to determine if plowing can be accomplished safely due to the ability to place snow, turn around, and impact to parked vehicles, etc. On some streets, it's impossible to plow two lanes due to these factors and the size of the snow plow.

WHY DID YOU PLOW SNOW INTO MY DRIVEWAY?

City and contractor plows may block driveways or plow snow onto sidewalks and pedestrian ramps. Property owners will need to remove snow from driveways, sidewalks, and pedestrian ramps after plow passes. Property owners are requested not to shovel snow into the street as the plows will likely plow the same snow back onto owner's property. Find a spot(s) on your property where snow can be piled. Keep in mind while choosing the location(s) that when the snow melts it will not seep into your house. By plowing residential areas at approximately 6 inches, we hope the burden to clear out your driveway is more manageable.

WHAT CAN I DO TO HELP?

If possible, park off streets. This will prevent your vehicle from being buried and leaves room for plows to get through safely. Do not put garbage cans or recycling containers in street. Clear snow from mailboxes as soon as possible to avoid interruption in delivery service. Soft snow is easier to move. Once it freezes, it's difficult.

NEIGHBORS HELPING NEIGHBORS

During severe weather conditions, neighbors help neighbors, family helps family. But some Nampa citizens don't have great neighbors or family members to help. Some can't drive or leave their home. You could be their hero!

CAN I HIRE SOMEONE TO PLOW MY RESIDENTIAL STREET?

Yes. Normally a City permit is required; however, this takes time. In extreme weather conditions the City will waive this requirement. A group of citizens, or a homeowner's association, that desire to hire their own contractor to plow residential streets, or to perform the work themselves, may do so at their expense and will be responsible for any damage to the roadway or private property. Citizens may only contract snow removal on residential roads. The City, or a City hired contractor, will provide snow removal for major collectors and arterials, and selected secondary streets. When a citizen does hire a contractor, the following contract requirements are recommended to minimize risk for the individual hiring the contractor. These are the same requirements used by the City:

- Proof of insurance including workers compensation and contractor's liability insurance including the following minimum limits and conditions:
 - General Aggregate \$2,000,000
 - Products-Completed Operations Aggregate \$1,000,000
 - Personal and Advertising Injury (per person/organization with employment exclusion deleted) \$1,000,000
 - Each Occurrence (bodily injury and property damage) \$1,000,000
 - Fire Damage (any one fire) \$100,000
 - Medical Expenses (any one person) \$5,000
 - Property Damage Liability Insurance
 - Worker's Compensation and Employer's Liability \$500,000

WHY ISN'T ANYONE CALLING ME BACK?

If you called one of the City offices, including the Mayor's Office or Street Division, you probably received a voice message asking you to leave a message regarding your concern. The information you provide is quickly gathered into a database so that the appropriate response can be provided by City crews. Please review the Priorities and Levels of Service, and Operational Procedures, to better understand the City's response to snow and ice control within the City.

NOW THAT IT'S WARMING UP, SHOULD I WORRY ABOUT FLOODING?

The City pays close attention to flood risks. Based on National Oceanic and Atmospheric Administration (NOAA) data and snow water content, widespread flooding in Nampa is not likely. Still, preventative crews will be called in when the threat is imminent to assure that critical storm drain lines and catch basins are open. The public, especially people in low lying areas, should monitor local news media, Nextdoor, or the City of Nampa's Facebook page for updates.

HAVE YOU ADOPTED A STORM DRAIN?

Many people have “adopted” storm drains and work to keep them clear so drainage occurs without flooding. Many residents dig small trenches for water to drain after clearing the ice away. If you would like to adopt a storm drain, or to know storm drains located nearest to your property, the following link provides the City’s storm drains map: <https://nampa.maps.arcgis.com/apps/webappviewer/index.html?id=08d6d3987e3c4bc296cfa586b617dba4>. If you experience ponding or flooding around or near your property, please check the storm drains nearest your property. City crews also continue to check critical storm drains to address localized ponding or flooding.

If you have questions or concerns about ponding of water, please send an email to streets@cityofnampa.us. **If you experience flooding where lives or property are suddenly in danger, please call 911.**

IS MY EXPECTATION OF BARE PAVEMENT UNREALISTIC?

Yes. Here are some factors to consider. City staff aim for best practices for safety and efficiencies. If temperatures dip too quickly, packed snow turns to ice. Crews can plow snow but cannot scrape ice and operators can easily damage a plow driving too close to a curb. Roads are wider than the plow so there will be areas of the road that are not plowed. Operators will drop sand/salt knowing that as vehicles travel it will track the material to the other areas. On narrow streets or in residential areas operators may clear a single path in the middle of the street.

WHY AREN’T YOU USING DEICER TO MELT THE ICE?

Liquid deicer (Magnesium Chloride) is applied to Priority One and Priority Two streets before snow falls to help prevent icing. Effectiveness of deicer is lost when temperatures fall below 25 degrees.

WHY AREN’T YOU PUTTING SALT ON EVERY ROAD TO GET RID OF ICE?

Street Division crews experimented with salt last year with favorable results. A salt storage shed was constructed during fiscal year 2017 with plans to incorporate additional salt use. When warranted, salt will be mixed with sand for use on Priority One and Priority Two streets. When warranted it may be used alone. Salt (Sodium Chloride) also depends on heat to be effective. It loses effectiveness when temperatures dip below 15 degrees. Salt is also moderately corrosive to unprotected metals.

WHY DO I SEE SNOW PLOWS ON THE ROAD WITH PLOWS UP?

City plows have multiple functions. With a touch of a few buttons, plows can disperse sand/salt/deicer depending on conditions. Plows are designed to work with one inch of snow or more. If snow is packed solid, plows do not go all the way to the pavement and are not designed to scrape away solid ice. When you see plows on the road with plows up it is because the driver may have been dispatched to address a hazardous location. Drivers are also assigned certain zones and may be traveling from their zone to fuel, reload materials or address a mechanical issue.

WHERE DO I PUT SNOW WHEN I CLEAR MY DRIVEWAY OR SIDEWALK?

Find a spot(s) on your property where snow can be piled. Keep in mind while choosing the location(s) that when the snow melts it will not seep into your house. Do not pile snow on the sidewalk, in the street, or on your neighbor's property unless you have made special arrangements. Be sure to keep your mailbox area clear so mail service is not interrupted. Please keep storm drains clear to prevent flooding when temperatures rise. Finally, if you have a fire hydrant on your property, be sure to clear the snow away. You will not only be assisting the Nampa Fire Department in quickly locating the hydrant, a minute can save lives or property.