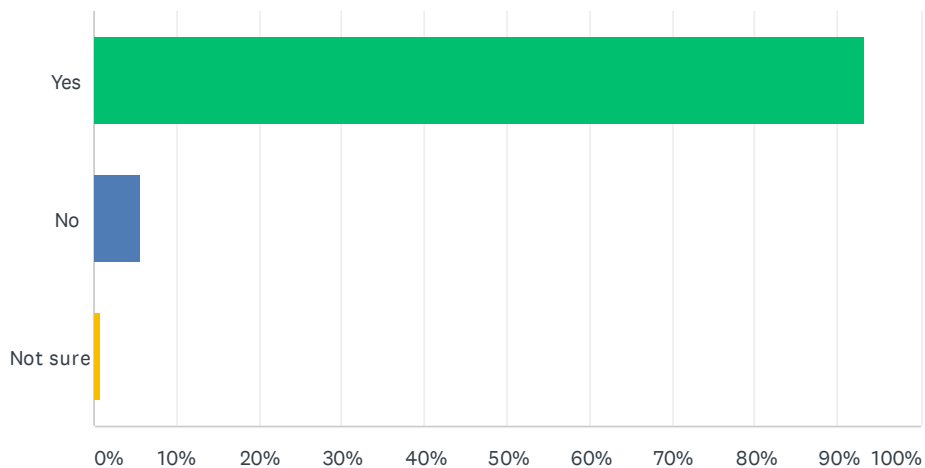


Q1 Do you live within the city limits of Nampa?

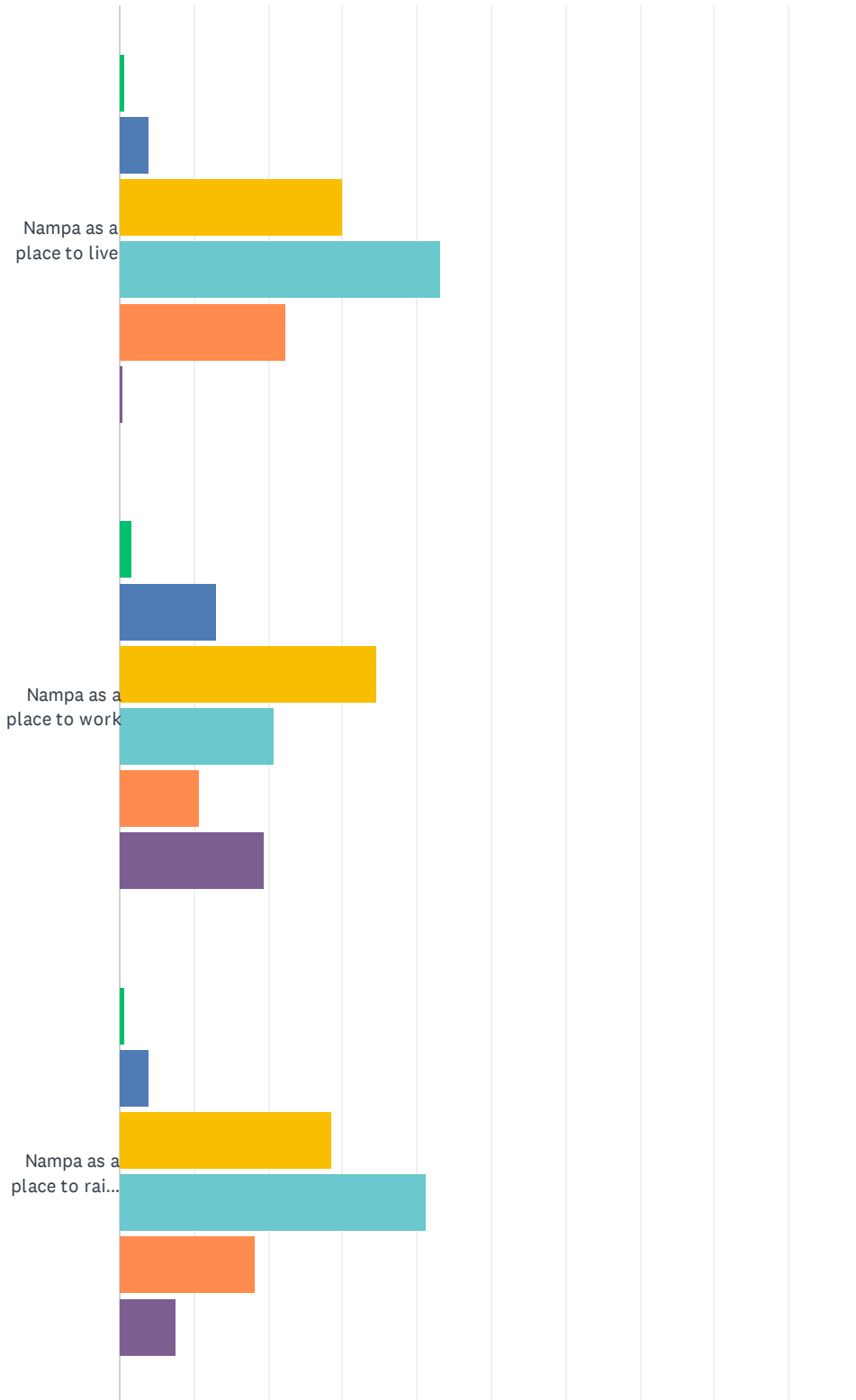
Answered: 773 Skipped: 0



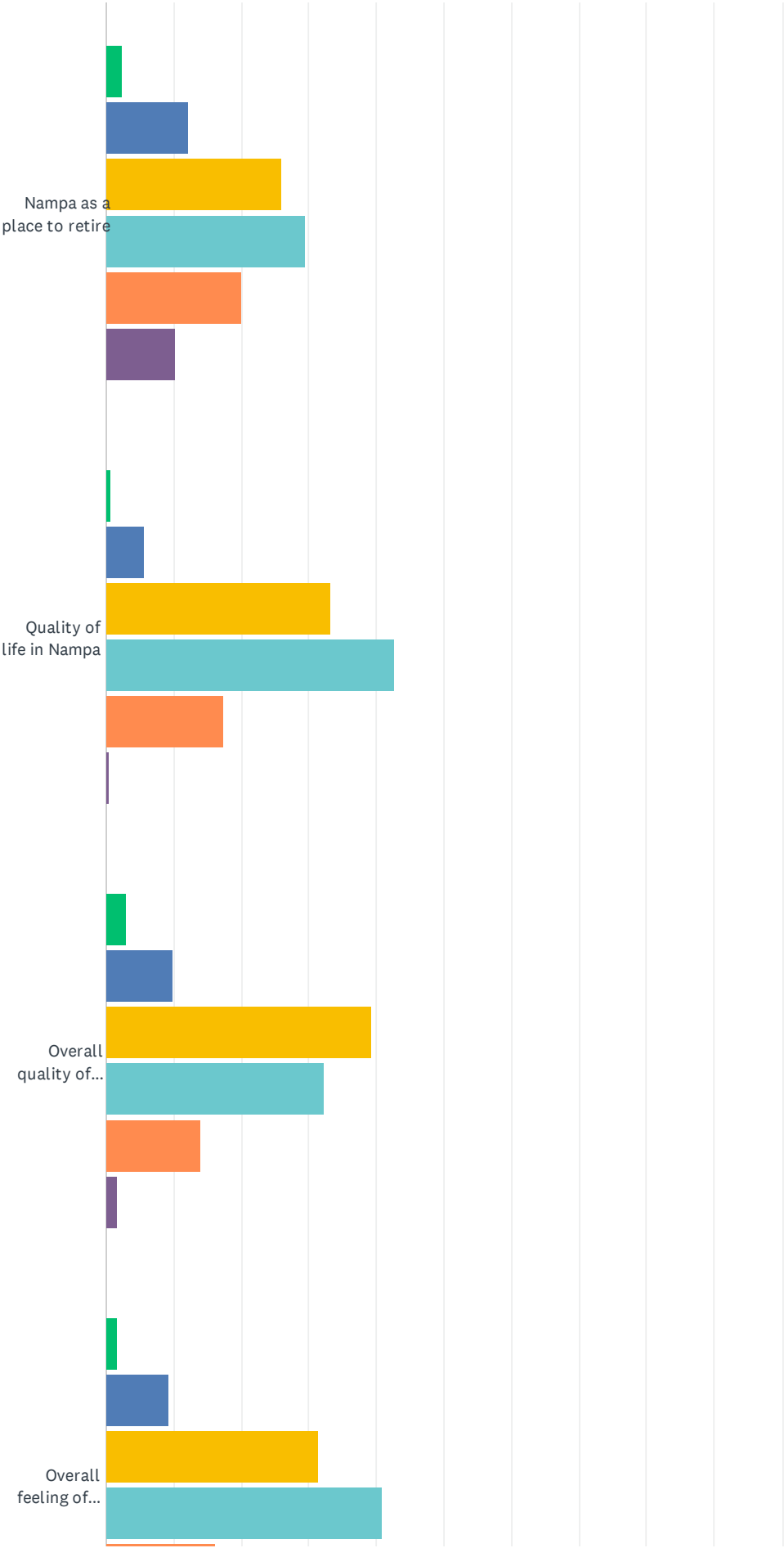
ANSWER CHOICES	RESPONSES	
Yes	93.40%	722
No	5.69%	44
Not sure	0.91%	7
TOTAL		773

Q2 Using a scale ranging from very poor to excellent, please rate the City of Nampa as a place to live, work, play, and raise a family. Please include your perceptions of the quality of life, services, and overall feeling of safety in the City in your answers to the questions provided below.

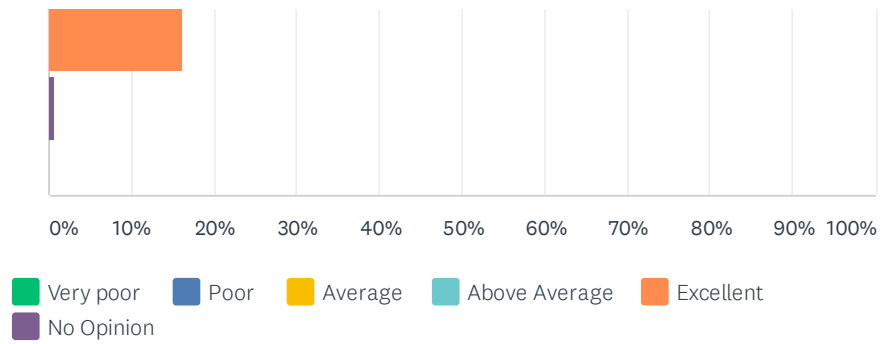
Answered: 566 Skipped: 207



2020 City of Nampa "Your Voice Matters" Community Survey



2020 City of Nampa "Your Voice Matters" Community Survey

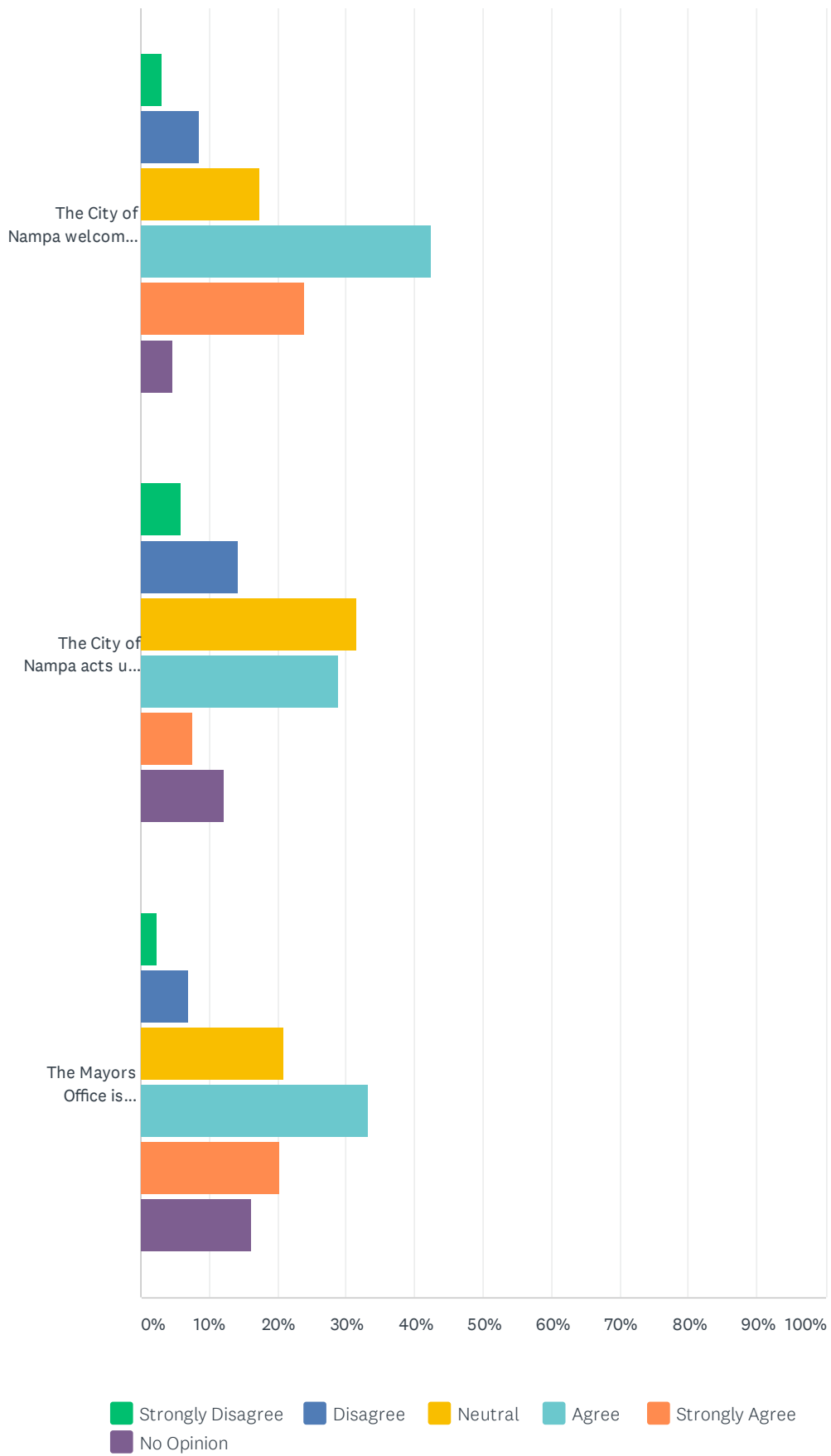


	VERY POOR	POOR	AVERAGE	ABOVE AVERAGE	EXCELLENT	NO OPINION	TOTAL	WEIGHTED AVERAGE
Nampa as a place to live	0.53% 3	3.89% 22	29.91% 169	43.01% 243	22.30% 126	0.35% 2	565	3.83
Nampa as a place to work	1.60% 9	13.01% 73	34.58% 194	20.68% 116	10.70% 60	19.43% 109	561	3.32
Nampa as a place to raise a family	0.53% 3	4.08% 23	28.37% 160	41.13% 232	18.26% 103	7.62% 43	564	3.79
Nampa as a place to retire	2.30% 13	12.06% 68	25.89% 146	29.43% 166	20.04% 113	10.28% 58	564	3.59
Quality of life in Nampa	0.54% 3	5.72% 32	33.27% 186	42.75% 239	17.35% 97	0.36% 2	559	3.71
Overall quality of services provided by the City of Nampa	2.83% 16	9.91% 56	39.29% 222	32.21% 182	13.98% 79	1.77% 10	565	3.45
Overall feeling of safety in the City	1.77% 10	9.19% 52	31.45% 178	40.81% 231	16.08% 91	0.71% 4	566	3.61

Q3 Using a scale ranging from strongly disagree to strongly agree, please indicate your level of agreement with the statements provided below.

Answered: 565 Skipped: 208

2020 City of Nampa "Your Voice Matters" Community Survey

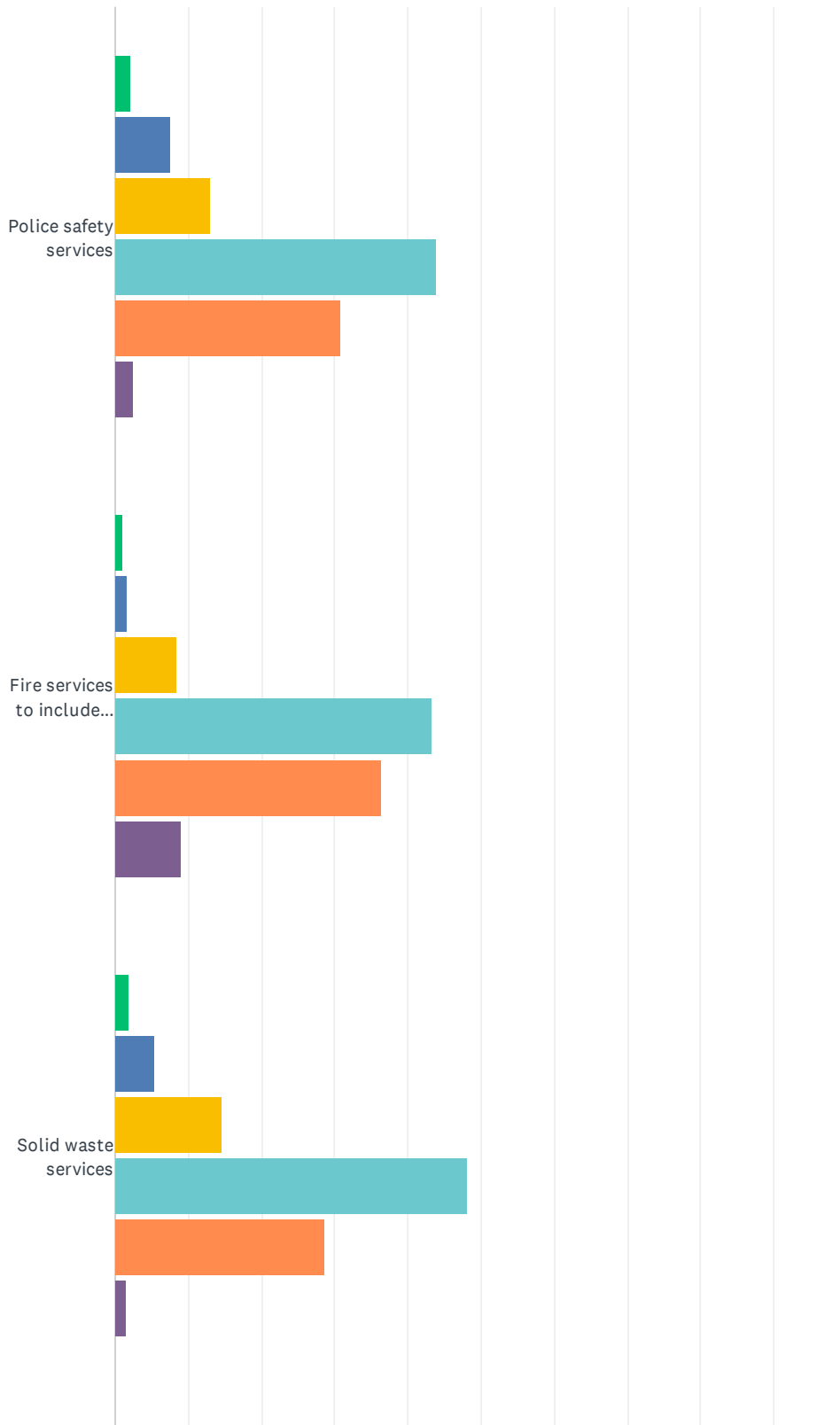


2020 City of Nampa "Your Voice Matters" Community Survey

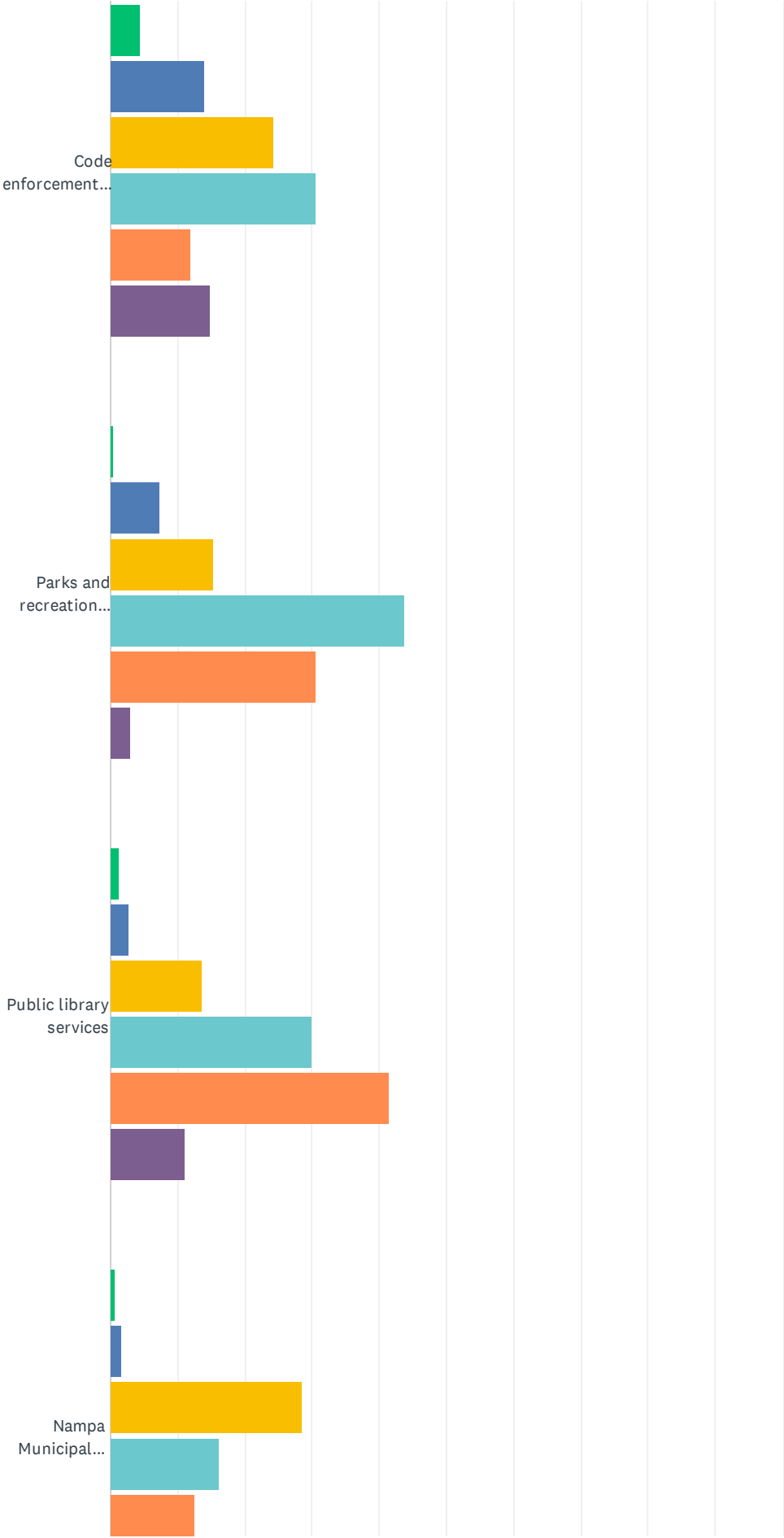
	STRONGLY DISAGREE	DISAGREE	NEUTRAL	AGREE	STRONGLY AGREE	NO OPINION	TOTAL	WEIGHTED AVERAGE
The City of Nampa welcomes input from its citizens	3.19% 18	8.50% 48	17.35% 98	42.48% 240	23.89% 135	4.60% 26	565	3.79
The City of Nampa acts upon the input it receives from its citizens	5.85% 33	14.18% 80	31.56% 178	28.90% 163	7.45% 42	12.06% 68	564	3.20
The Mayors Office is accessible to the citizens of Nampa	2.30% 13	6.91% 39	20.92% 118	33.33% 188	20.39% 115	16.13% 91	564	3.75

Q4 Using a scale ranging from very unsatisfied to very satisfied, please rate your overall level of satisfaction with major services provided by the City of Nampa.

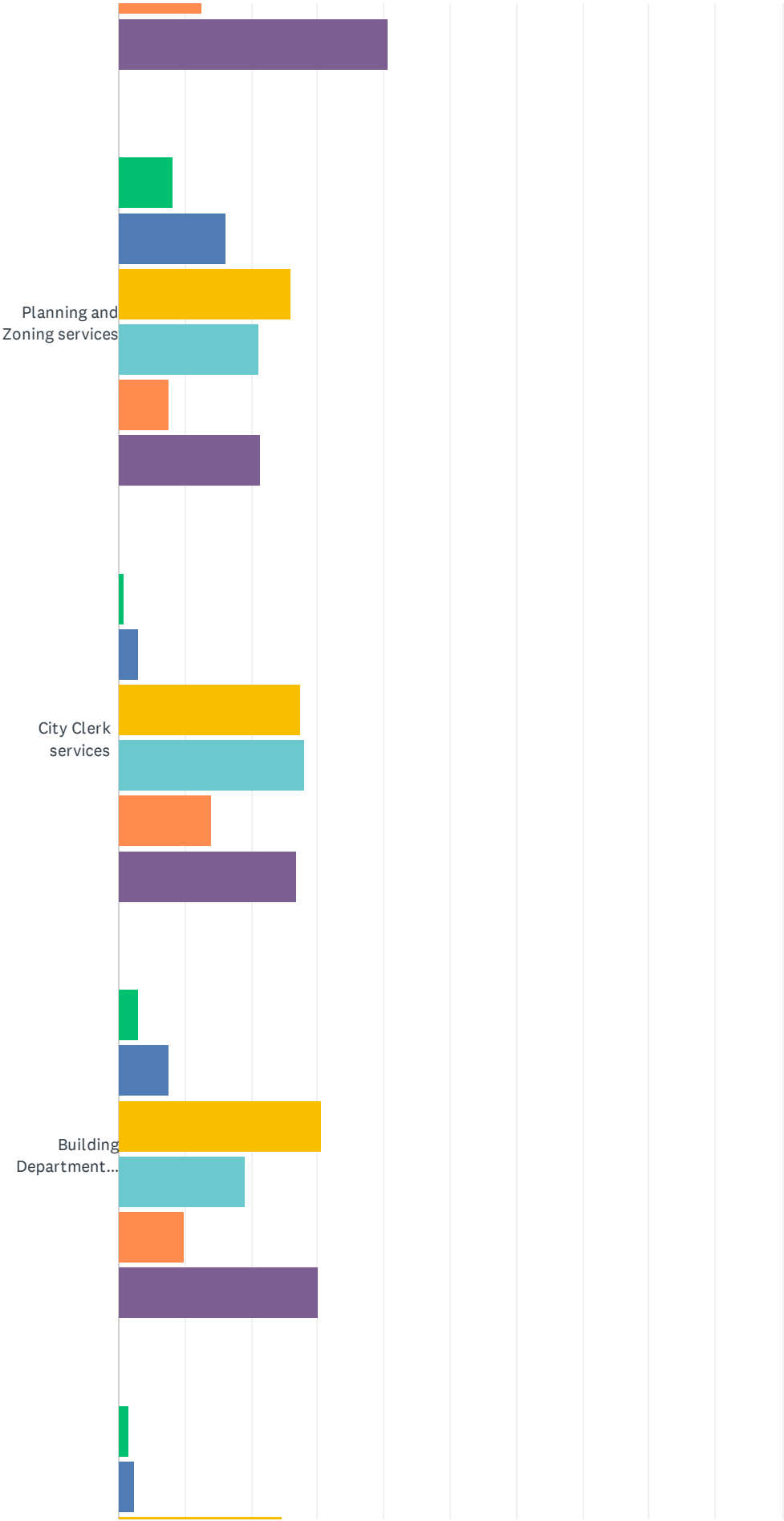
Answered: 567 Skipped: 206



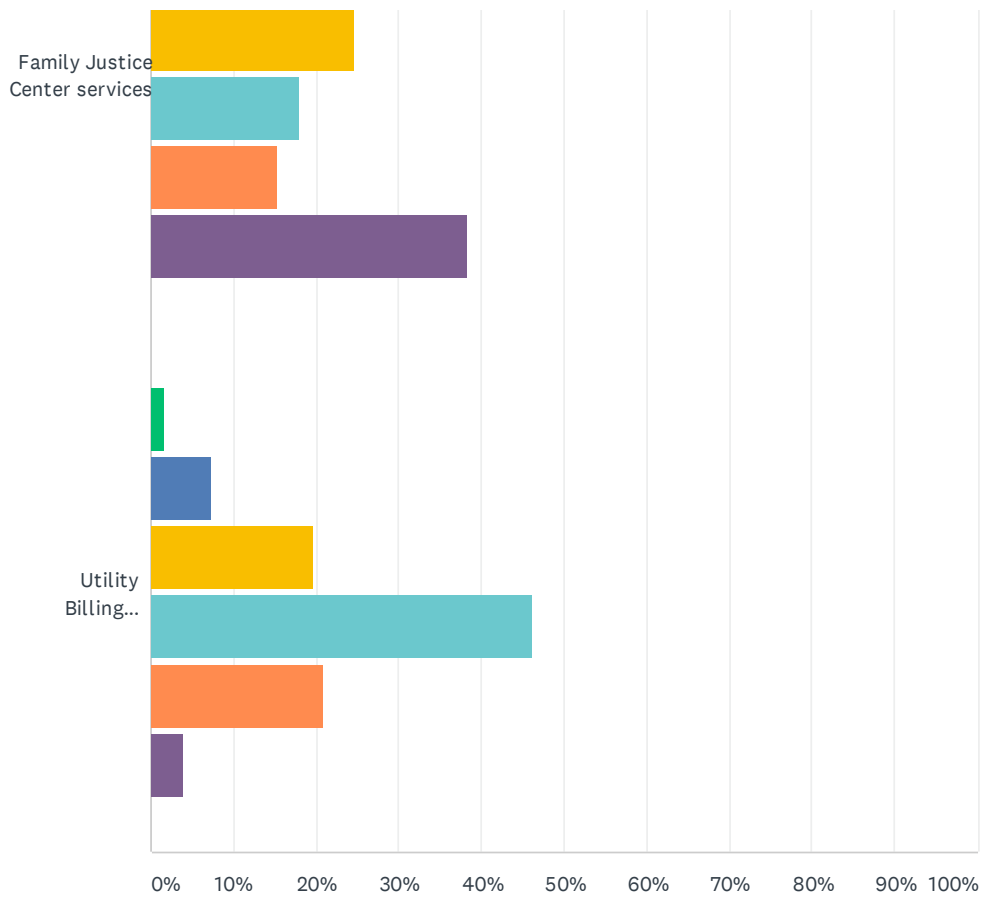
2020 City of Nampa "Your Voice Matters" Community Survey



2020 City of Nampa "Your Voice Matters" Community Survey



2020 City of Nampa "Your Voice Matters" Community Survey



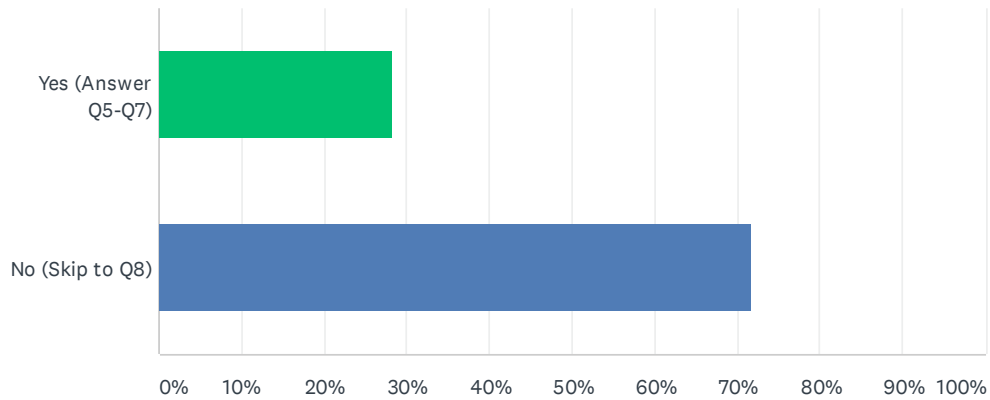
Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied
No Opinion

2020 City of Nampa "Your Voice Matters" Community Survey

	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Police safety services	2.05% 11	7.46% 40	13.06% 70	44.03% 236	30.78% 165	2.61% 14	536	3.97
Fire services to include emergency medical services	1.07% 6	1.78% 10	8.35% 47	43.34% 244	36.41% 205	9.06% 51	563	4.23
Solid waste services	1.78% 10	5.52% 31	14.59% 82	48.04% 270	28.65% 161	1.42% 8	562	3.98
Code enforcement services	4.42% 25	13.96% 79	24.20% 137	30.57% 173	12.01% 68	14.84% 84	566	3.37
Parks and recreation services	0.35% 2	7.24% 41	15.37% 87	43.64% 247	30.57% 173	2.83% 16	566	4.00
Public library services	1.23% 7	2.65% 15	13.58% 77	29.98% 170	41.45% 235	11.11% 63	567	4.21
Nampa Municipal Airport	0.71% 4	1.76% 10	28.40% 161	16.05% 91	12.52% 71	40.56% 230	567	3.64
Planning and Zoning services	8.16% 46	16.13% 91	25.89% 146	21.10% 119	7.45% 42	21.28% 120	564	3.05
City Clerk services	0.89% 5	3.01% 17	27.30% 154	28.01% 158	14.01% 79	26.77% 151	564	3.70
Building Department services	3.01% 17	7.61% 43	30.44% 172	19.12% 108	9.73% 55	30.09% 170	565	3.36
Family Justice Center services	1.41% 8	2.29% 13	24.69% 140	17.99% 102	15.34% 87	38.27% 217	567	3.71
Utility Billing services	1.76% 10	7.41% 42	19.75% 112	46.21% 262	20.99% 119	3.88% 22	567	3.80

Q5 Have you requested services from the Nampa Police Department in the last 2 years?

Answered: 565 Skipped: 208



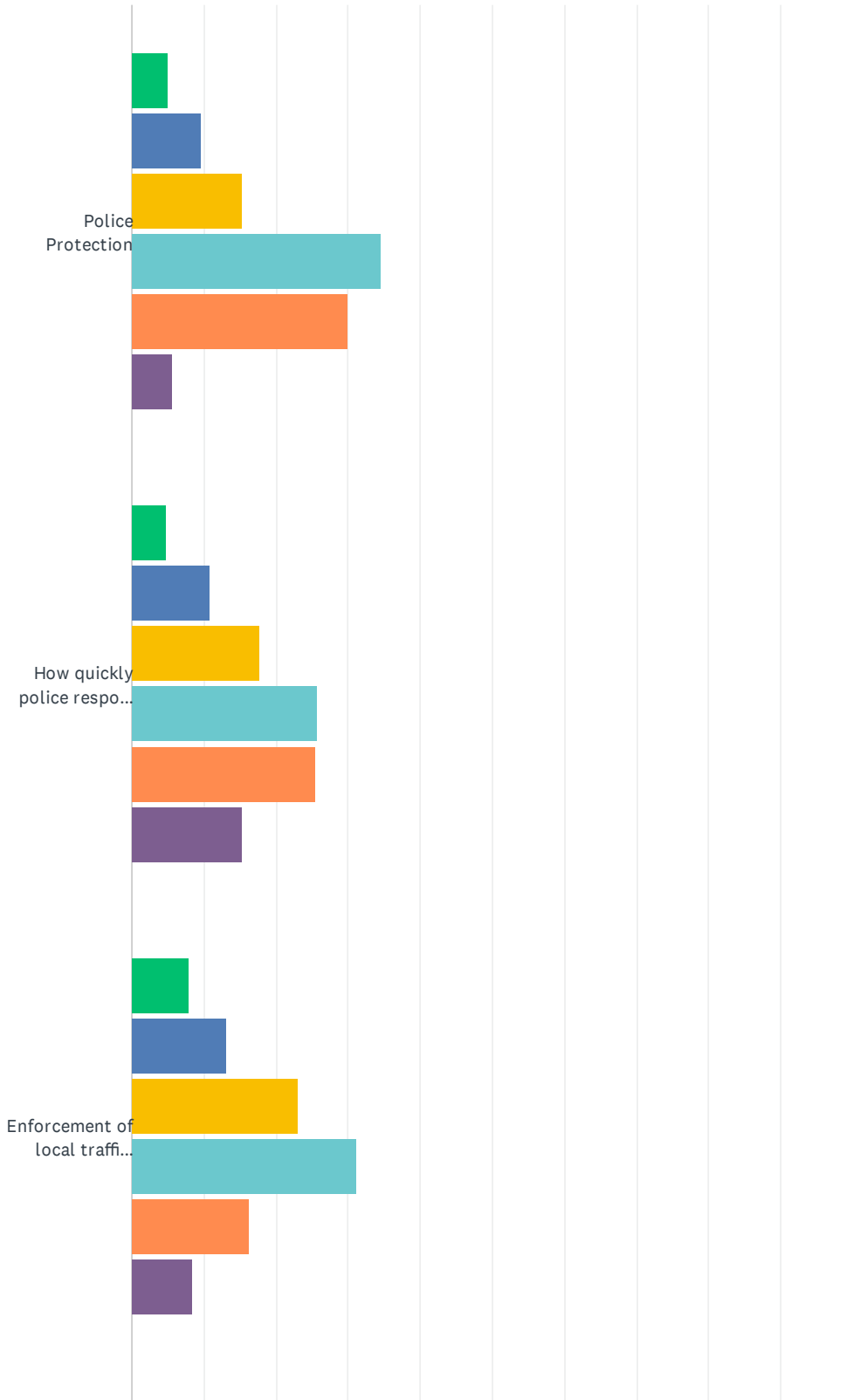
ANSWER CHOICES	RESPONSES
Yes (Answer Q5-Q7)	28.14% 159
No (Skip to Q8)	71.86% 406
TOTAL	565

Q6 What kind of service did you request?

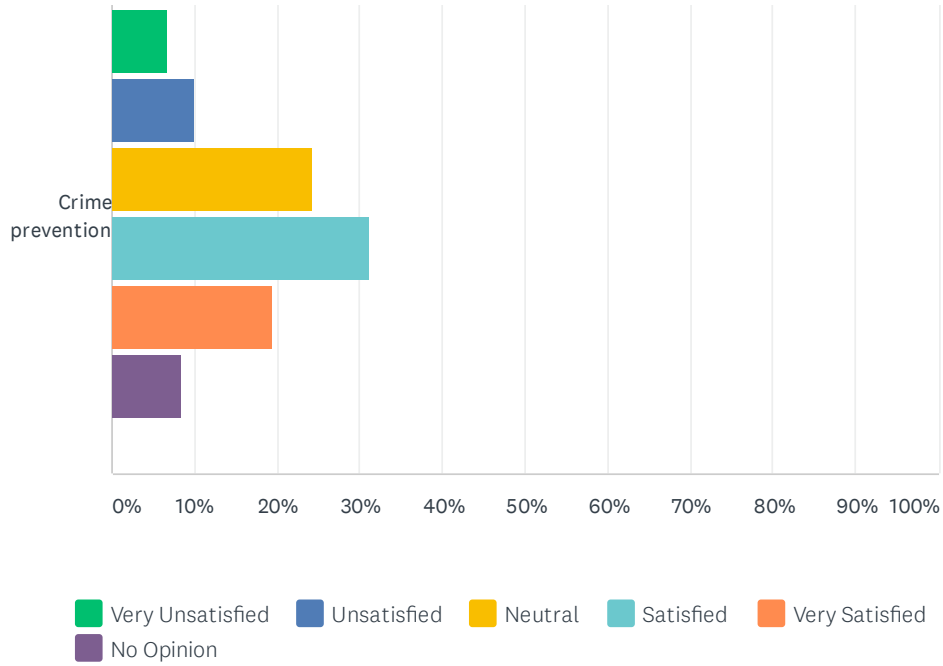
Answered: 195 Skipped: 578

Q7 Using a scale ranging from very unsatisfied to very satisfied, please indicate your level of satisfaction with police and law enforcement services provided by the City of Nampa

Answered: 292 Skipped: 481



2020 City of Nampa "Your Voice Matters" Community Survey



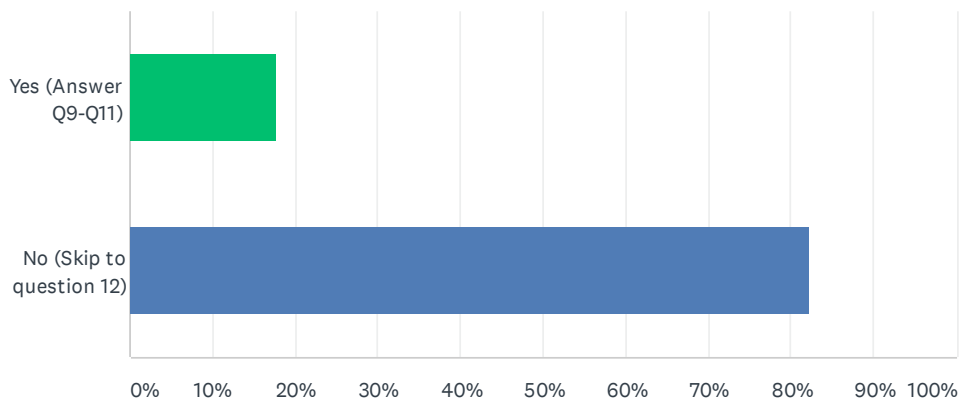
	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Police Protection	4.98% 14	9.61% 27	15.30% 43	34.52% 97	29.89% 84	5.69% 16	281	3.79
How quickly police respond to emergencies	4.88% 14	10.80% 31	17.77% 51	25.78% 74	25.44% 73	15.33% 44	287	3.66
Enforcement of local traffic laws	7.99% 23	13.19% 38	22.92% 66	31.25% 90	16.32% 47	8.33% 24	288	3.38
Crime prevention	6.60% 19	10.07% 29	24.31% 70	31.25% 90	19.44% 56	8.33% 24	288	3.51

Q8 If you were unsatisfied with any of the police safety services listed above, please name the service and describe why you were unsatisfied.

Answered: 162 Skipped: 611

Q9 Have you received Fire or Emergency Medical Services from the Nampa Fire Department during the last 2 years?

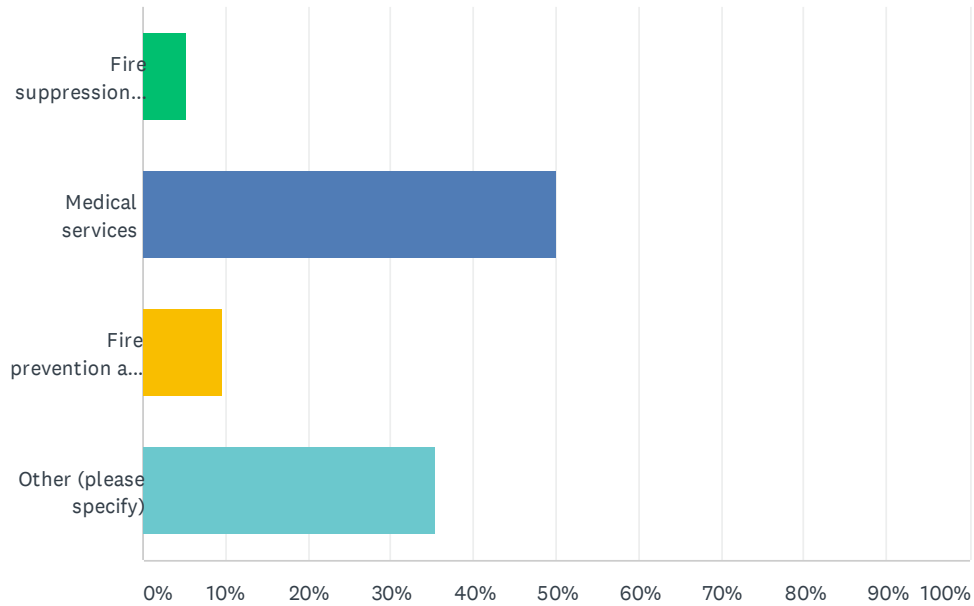
Answered: 563 Skipped: 210



ANSWER CHOICES	RESPONSES	
Yes (Answer Q9-Q11)	17.76%	100
No (Skip to question 12)	82.24%	463
TOTAL		563

Q10 What kind of service did you request?

Answered: 136 Skipped: 637

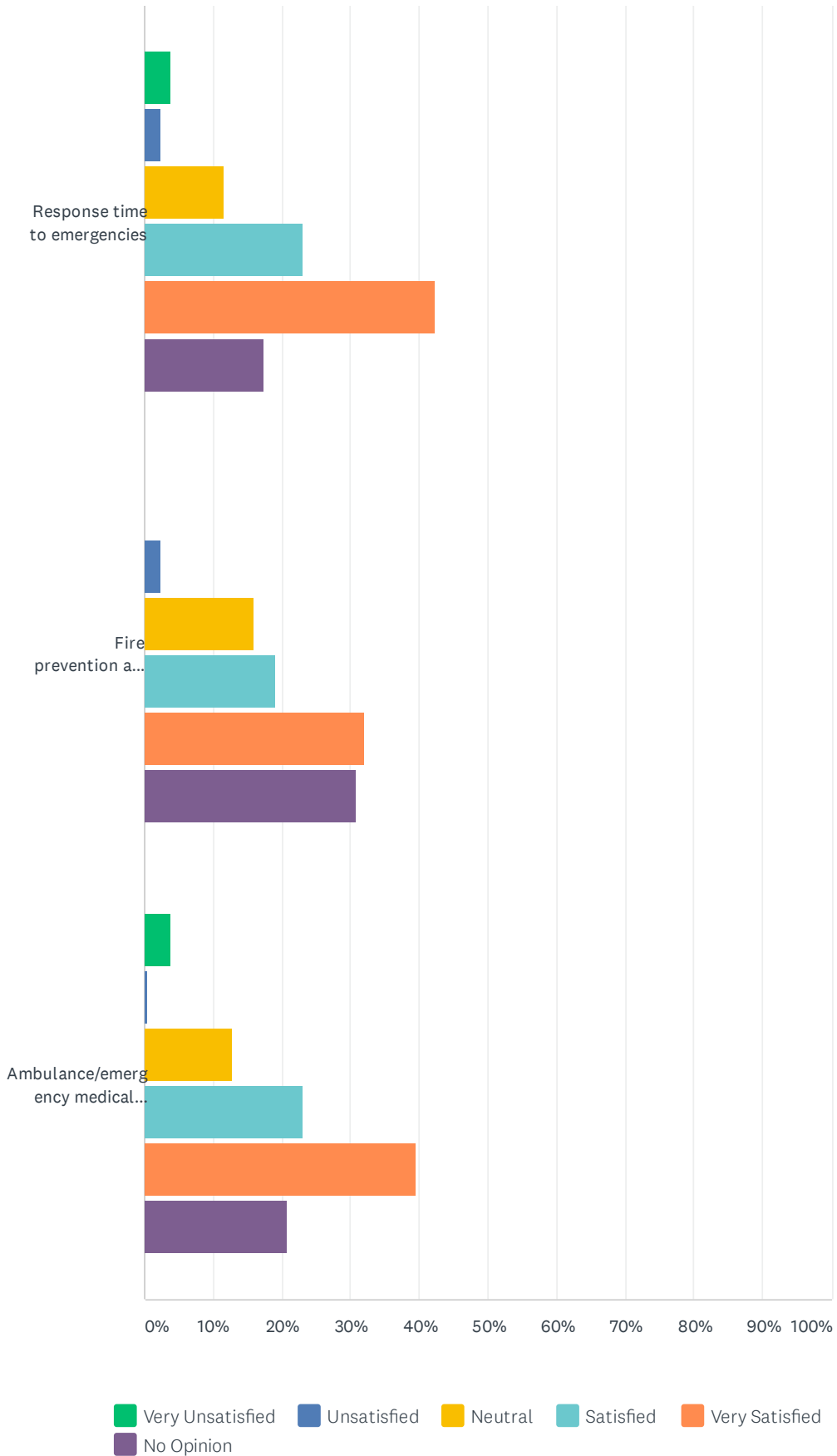


ANSWER CHOICES	RESPONSES	
Fire suppression services (help to put out a fire)	5.15%	7
Medical services	50.00%	68
Fire prevention and education services	9.56%	13
Other (please specify)	35.29%	48
TOTAL		136

Q11 Please indicate your level of satisfaction with the fire services by the City Nampa.

Answered: 222 Skipped: 551

2020 City of Nampa "Your Voice Matters" Community Survey



2020 City of Nampa "Your Voice Matters" Community Survey

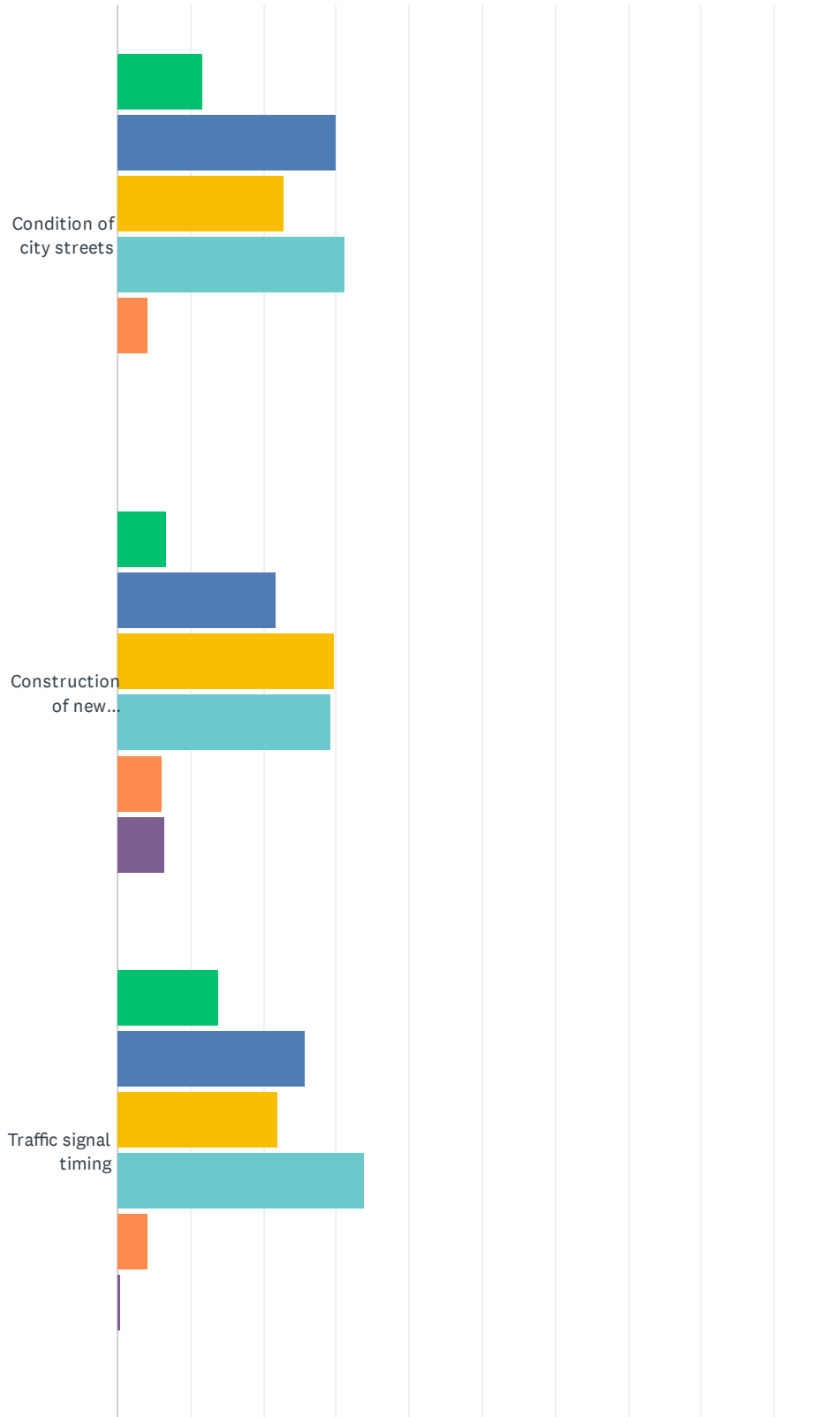
	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Response time to emergencies	3.67% 8	2.29% 5	11.47% 25	22.94% 50	42.20% 92	17.43% 38	218	4.1
Fire prevention and education services	0.00% 0	2.33% 5	15.81% 34	19.07% 41	32.09% 69	30.70% 66	215	4.1
Ambulance/emergency medical services	3.67% 8	0.46% 1	12.84% 28	22.94% 50	39.45% 86	20.64% 45	218	4.1

Q12 If you were unsatisfied with any of the fire and EMS services you received, please name the service and describe why you were unsatisfied.

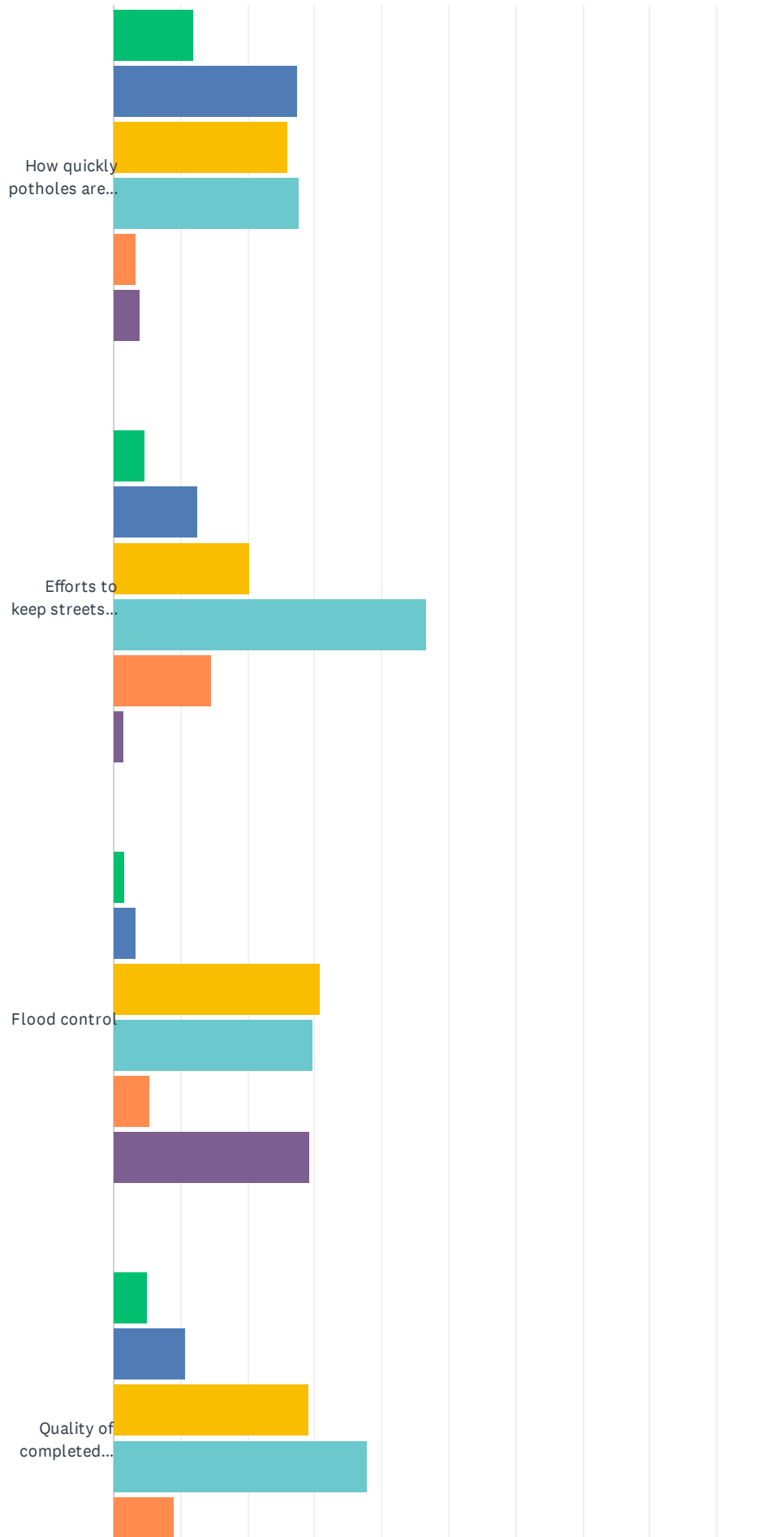
Answered: 64 Skipped: 709

Q13 Using a scale ranging from very unsatisfied to very satisfied, please indicate your level of satisfaction with the following services provided by the City of Nampa.

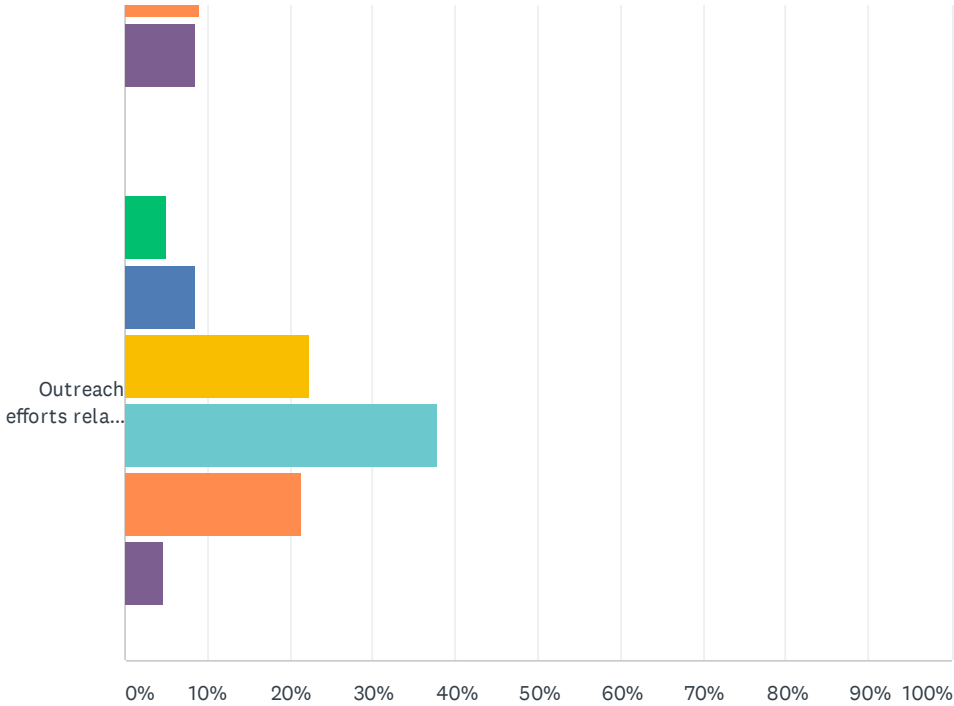
Answered: 567 Skipped: 206



2020 City of Nampa "Your Voice Matters" Community Survey



2020 City of Nampa "Your Voice Matters" Community Survey



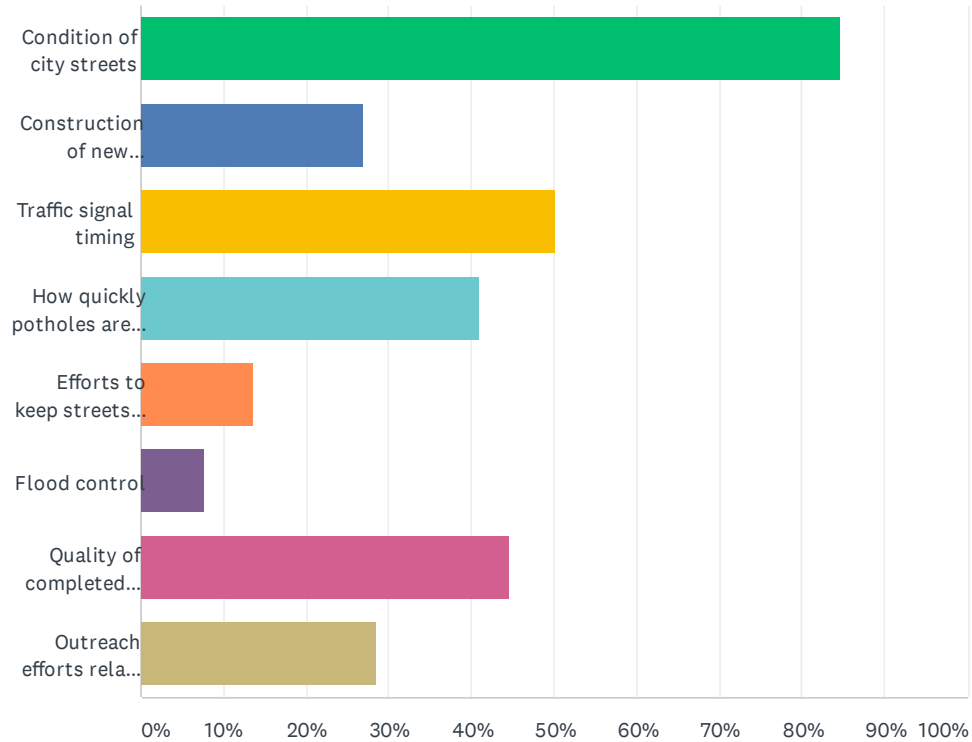
Very Unsatisfied Unsatisfied Neutral Satisfied Very Satisfied
No Opinion

2020 City of Nampa "Your Voice Matters" Community Survey

	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Condition of city streets	11.72% 66	30.02% 169	22.74% 128	31.26% 176	4.26% 24	0.00% 0	563	2.86
Construction of new sidewalks	6.75% 38	21.67% 122	29.66% 167	29.31% 165	6.04% 34	6.57% 37	563	3.07
Traffic signal timing	13.88% 78	25.80% 145	21.89% 123	33.81% 190	4.27% 24	0.36% 2	562	2.89
How quickly potholes are repaired	11.86% 67	27.43% 155	25.84% 146	27.61% 156	3.36% 19	3.89% 22	565	2.83
Efforts to keep streets clean in your neighborhood	4.59% 26	12.52% 71	20.28% 115	46.56% 264	14.64% 83	1.41% 8	567	3.55
Flood control	1.60% 9	3.37% 19	30.67% 173	29.61% 167	5.50% 31	29.26% 165	564	3.48
Quality of completed capital projects, which includes the completion of new city streets and buildings.	4.95% 28	10.60% 60	28.98% 164	37.81% 214	9.01% 51	8.66% 49	566	3.39
Outreach efforts related to keep the public informed about capital projects, which includes the completion of new city streets & buildings.	4.99% 28	8.56% 48	22.46% 126	37.97% 213	21.39% 120	4.63% 26	561	3.65

Q14 Which THREE (3) of the transportation and capital improvements services listed below do you think are most important for the City to provide?

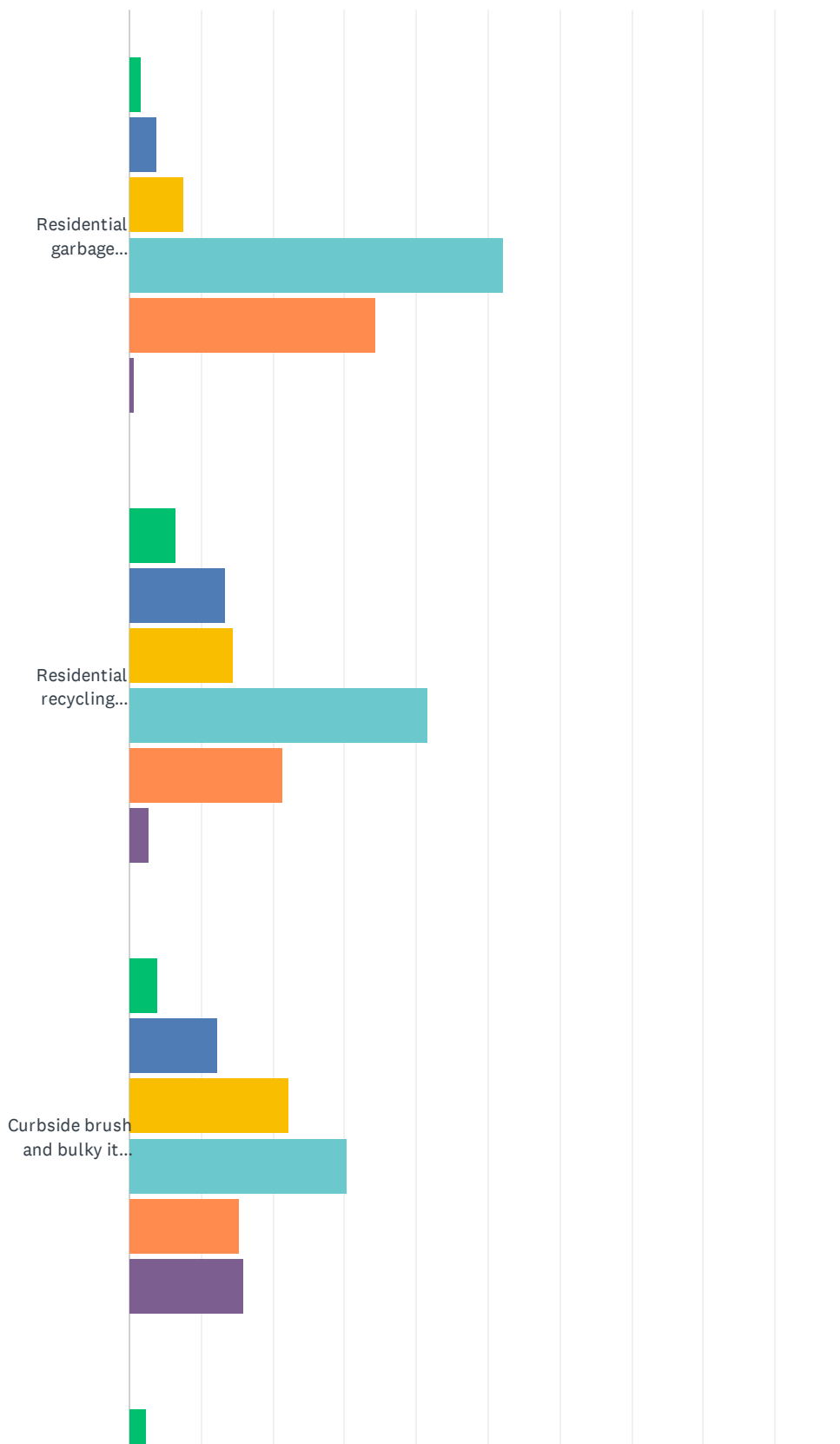
Answered: 560 Skipped: 213



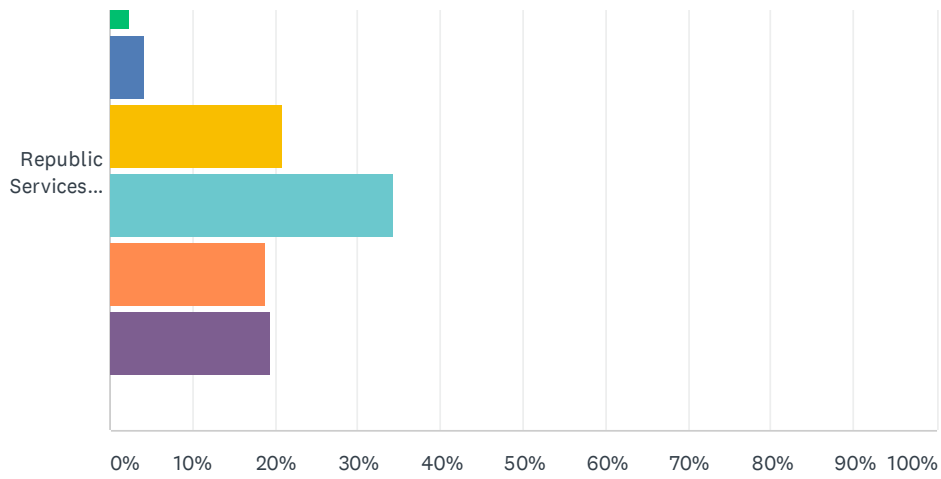
ANSWER CHOICES	RESPONSES
Condition of city streets	84.64% 474
Construction of new sidewalks	26.96% 151
Traffic signal timing	50.18% 281
How quickly potholes are repaired	41.07% 230
Efforts to keep streets clean in your neighborhood	13.57% 76
Flood control	7.68% 43
Quality of completed capital projects, which includes the completion of new city streets and buildings.	44.46% 249
Outreach efforts related to keep the public informed about capital projects, which includes the completion of new city streets & buildings.	28.39% 159
Total Respondents: 560	

Q15 Please indicate your level of satisfaction with the public waste services provided by Republic Services.

Answered: 567 Skipped: 206



2020 City of Nampa "Your Voice Matters" Community Survey

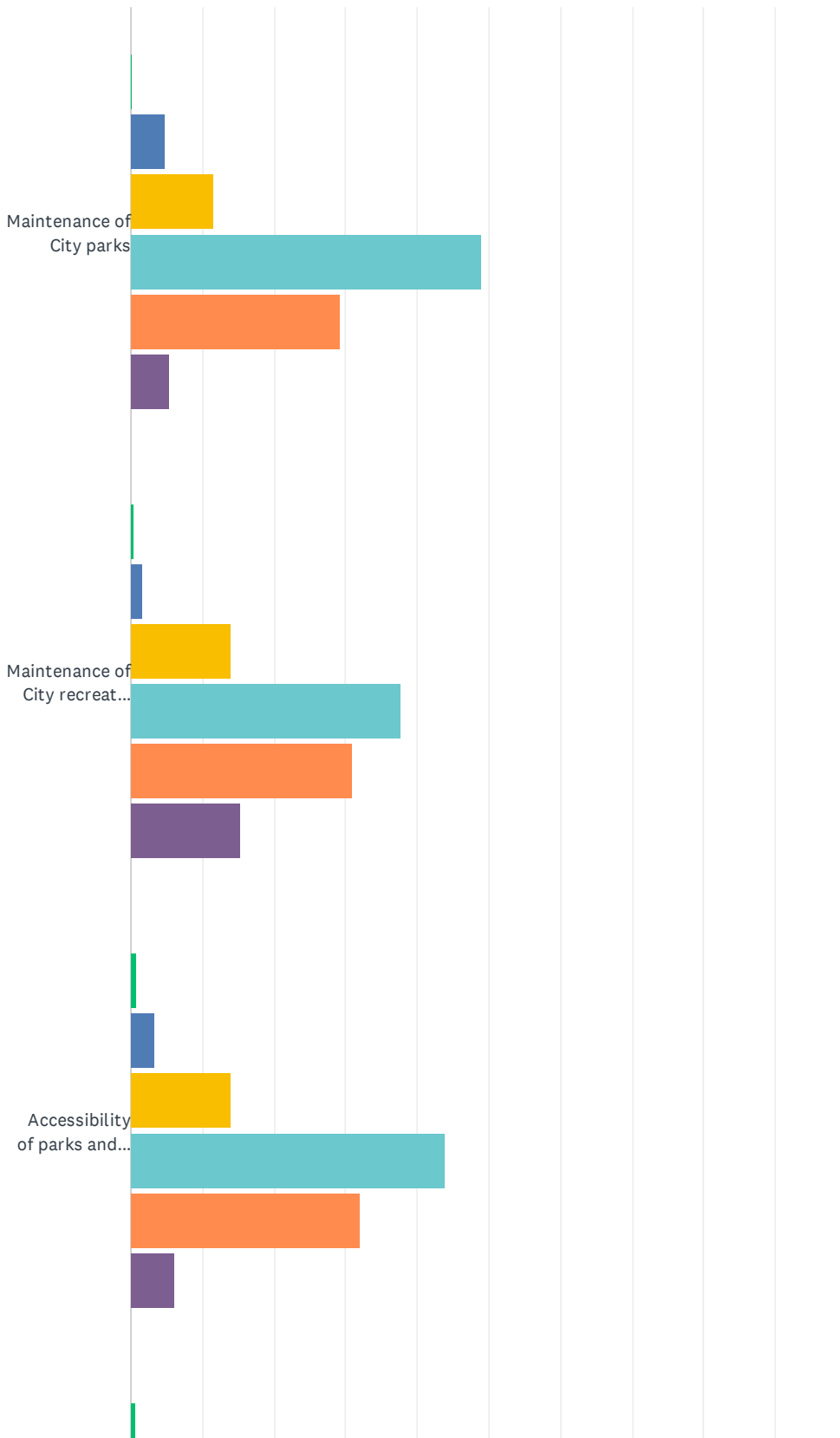


■ Very Unsatisfied
 ■ Unsatisfied
 ■ Neutral
 ■ Satisfied
 ■ Very Satisfied
 ■ No Opinion

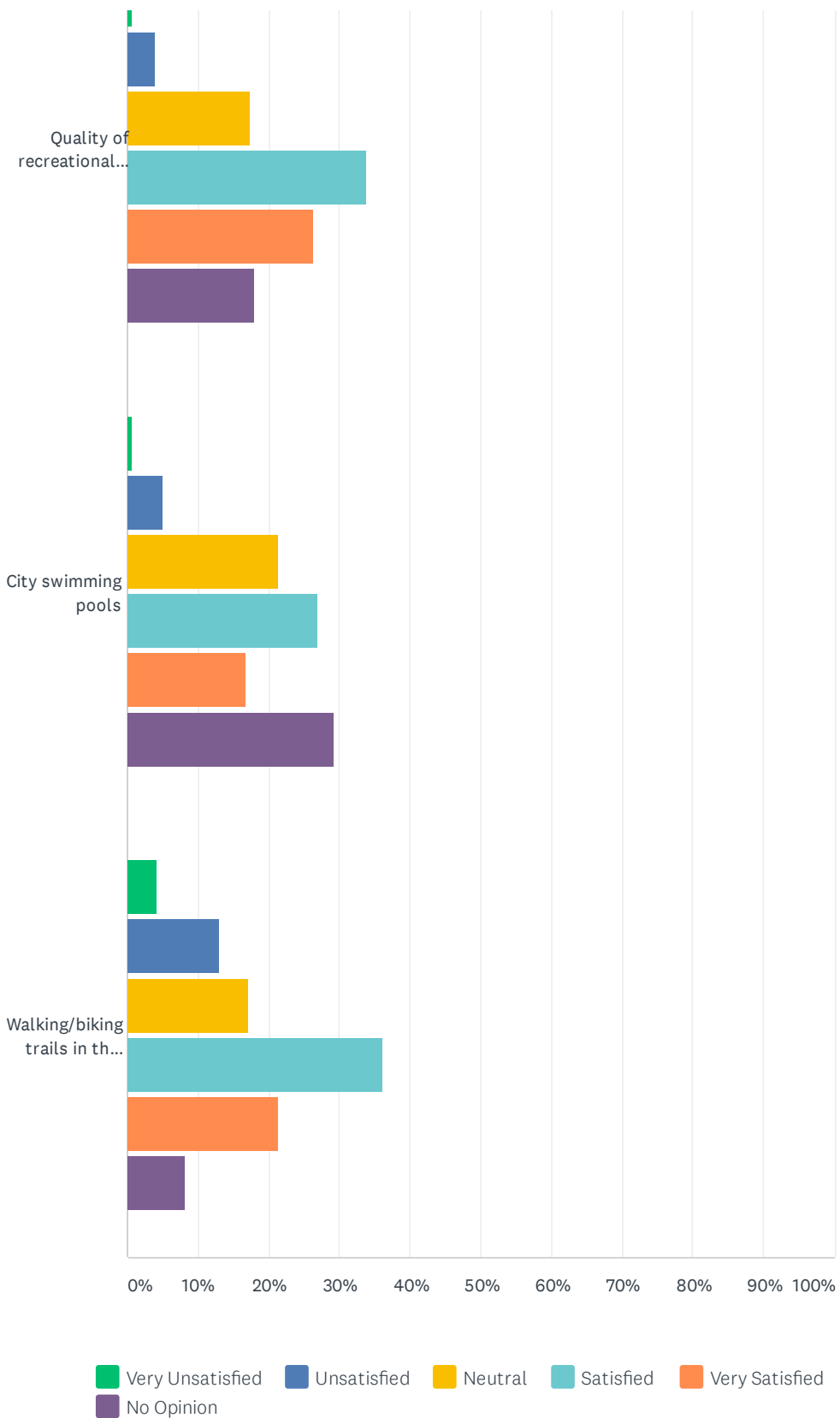
	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Residential garbage collection	1.59% 9	3.70% 21	7.58% 43	52.03% 295	34.39% 195	0.71% 4	567	4.15
Residential recycling services	6.56% 37	13.48% 76	14.36% 81	41.67% 235	21.28% 120	2.66% 15	564	3.59
Curbside brush and bulky item pick-up/removal services	4.06% 23	12.35% 70	22.22% 126	30.34% 172	15.17% 86	15.87% 90	567	3.48
Republic Services customer service (which is not City of Nampa utility billing)	2.30% 13	4.26% 24	20.92% 118	34.22% 193	18.79% 106	19.50% 110	564	3.78

Q16 Please indicate your level of satisfaction with the parks and recreation services provided by the City of Nampa.

Answered: 567 Skipped: 206



2020 City of Nampa "Your Voice Matters" Community Survey

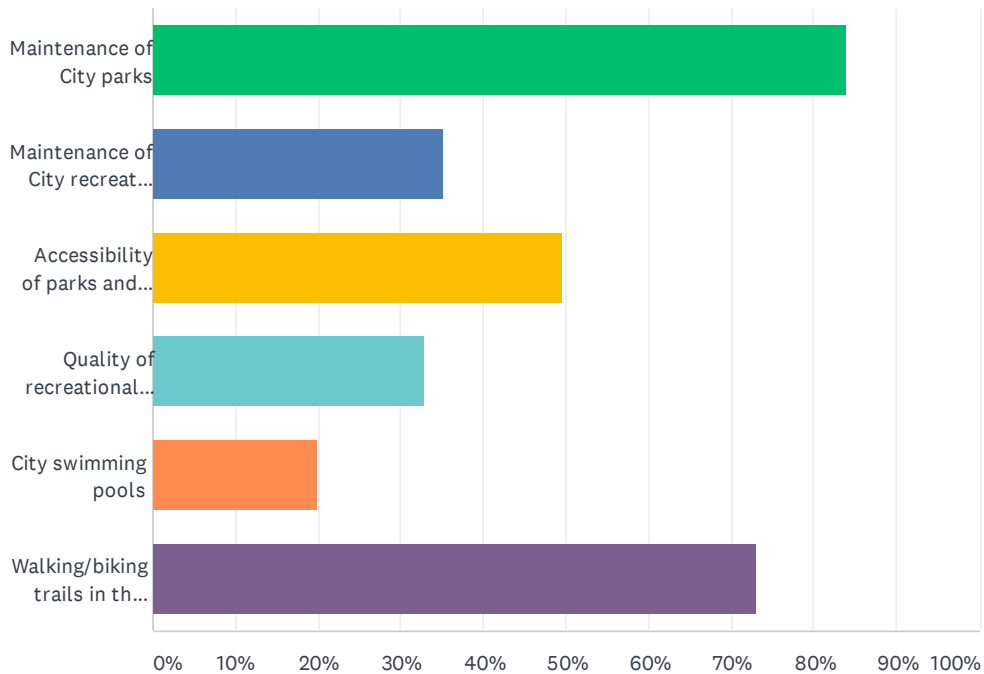


2020 City of Nampa "Your Voice Matters" Community Survey

	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Maintenance of City parks	0.18% 1	4.78% 27	11.50% 65	48.85% 276	29.20% 165	5.49% 31	565	4.08
Maintenance of City recreation centers	0.35% 2	1.59% 9	14.11% 80	37.74% 214	31.04% 176	15.17% 86	567	4.15
Accessibility of parks and related recreation facilities	0.88% 5	3.35% 19	13.93% 79	43.92% 249	31.92% 181	6.00% 34	567	4.09
Quality of recreational programs and classes	0.53% 3	3.88% 22	17.28% 98	33.86% 192	26.46% 150	17.99% 102	567	4.00
City swimming pools	0.53% 3	4.96% 28	21.42% 121	27.08% 153	16.81% 95	29.20% 165	565	3.77
Walking/biking trails in the City	4.26% 24	12.94% 73	17.20% 97	36.17% 204	21.28% 120	8.16% 46	564	3.62

Q17 Which THREE (3) of those parks and recreation services do you think are most important for the City to provide?

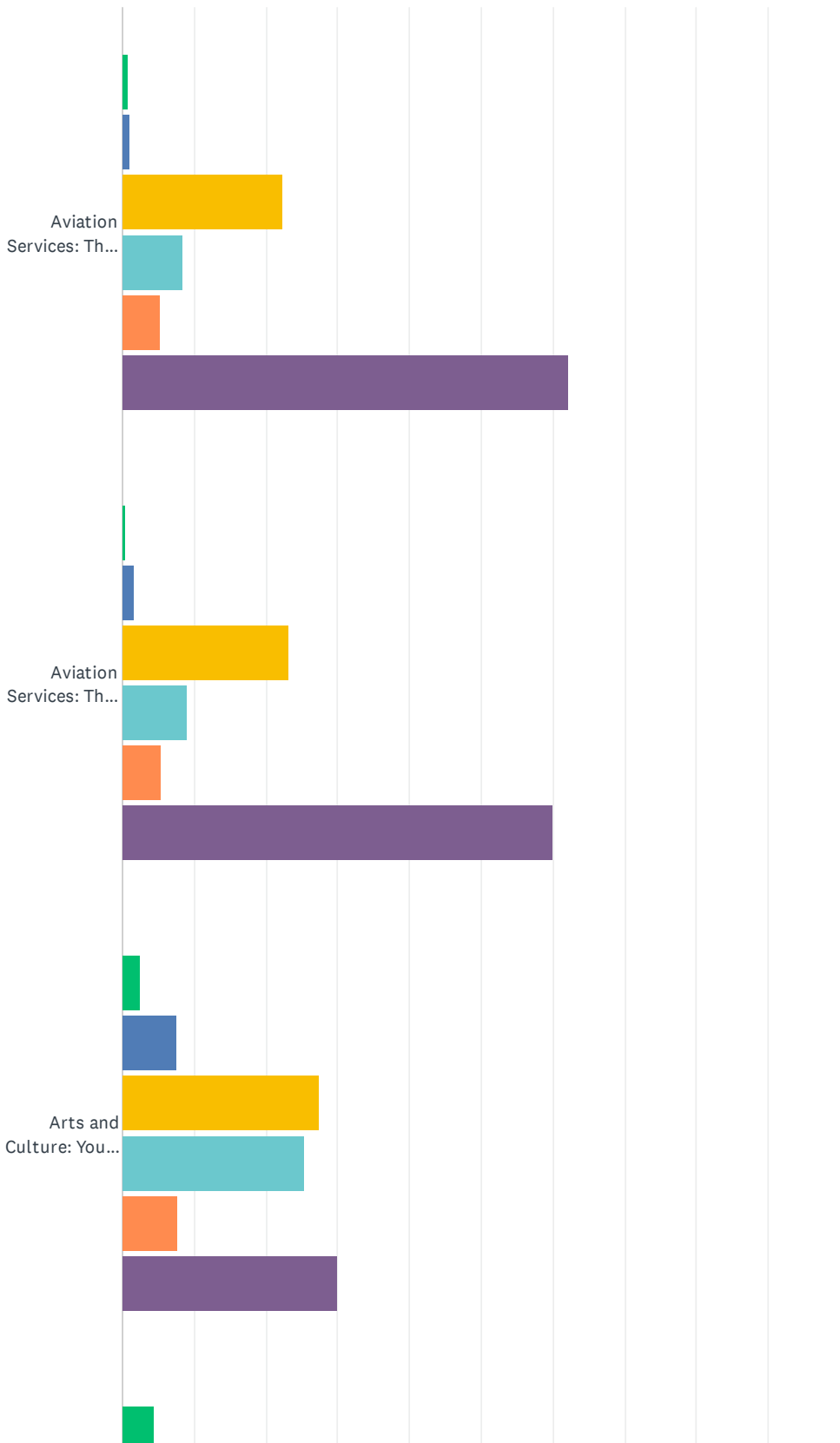
Answered: 562 Skipped: 211



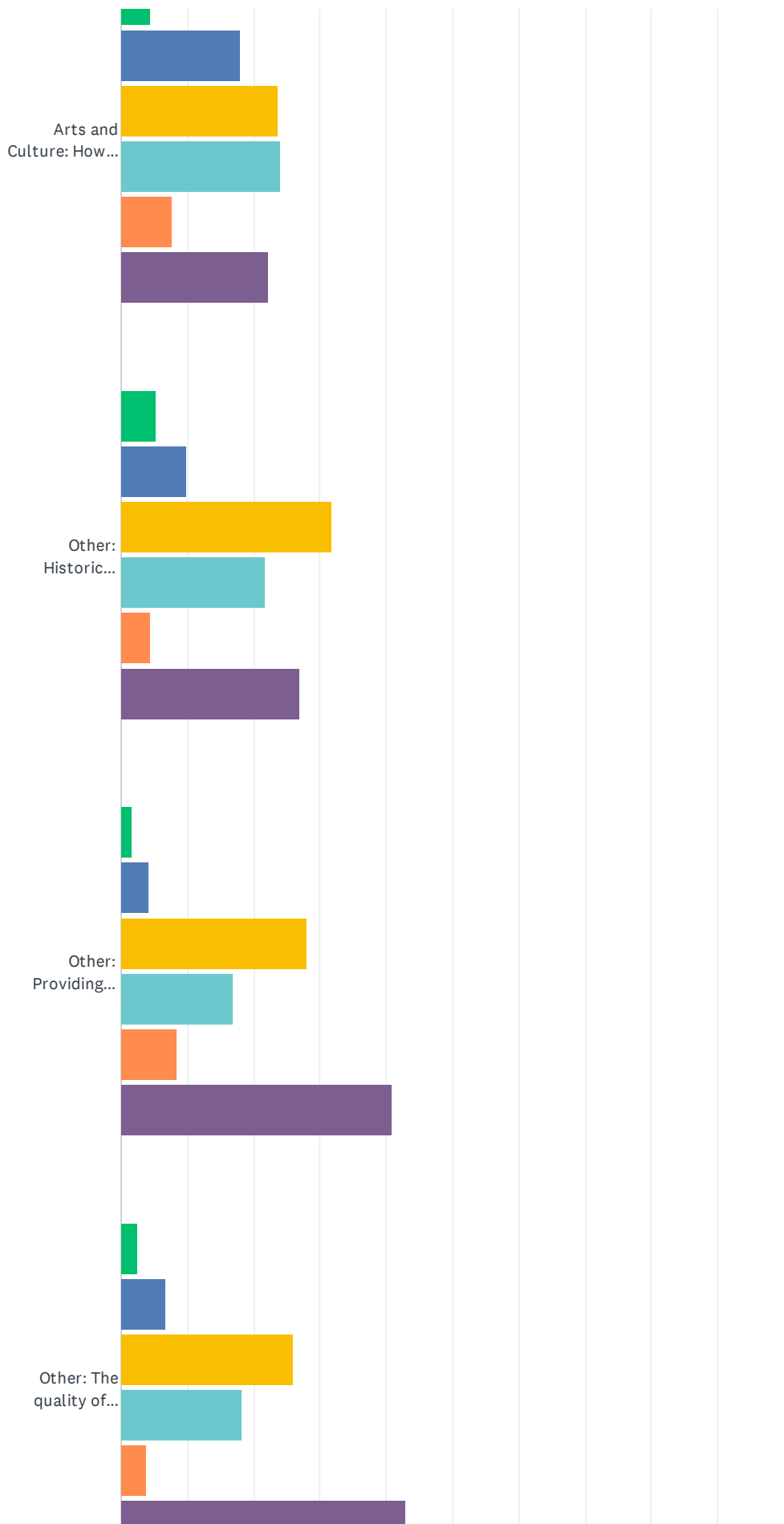
ANSWER CHOICES	RESPONSES	
Maintenance of City parks	83.81%	471
Maintenance of City recreation centers	35.05%	197
Accessibility of parks and related recreation facilities	49.64%	279
Quality of recreational programs and classes	32.92%	185
City swimming pools	19.93%	112
Walking/biking trails in the City	72.95%	410
Total Respondents: 562		

Q18 Please indicate your level of satisfaction with the aviation services provided by the Nampa Municipal Airport.

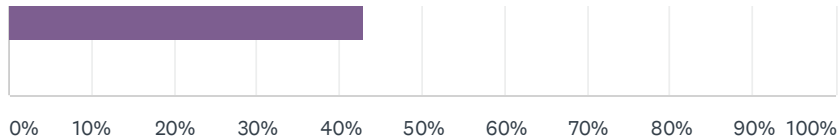
Answered: 564 Skipped: 209



2020 City of Nampa "Your Voice Matters" Community Survey



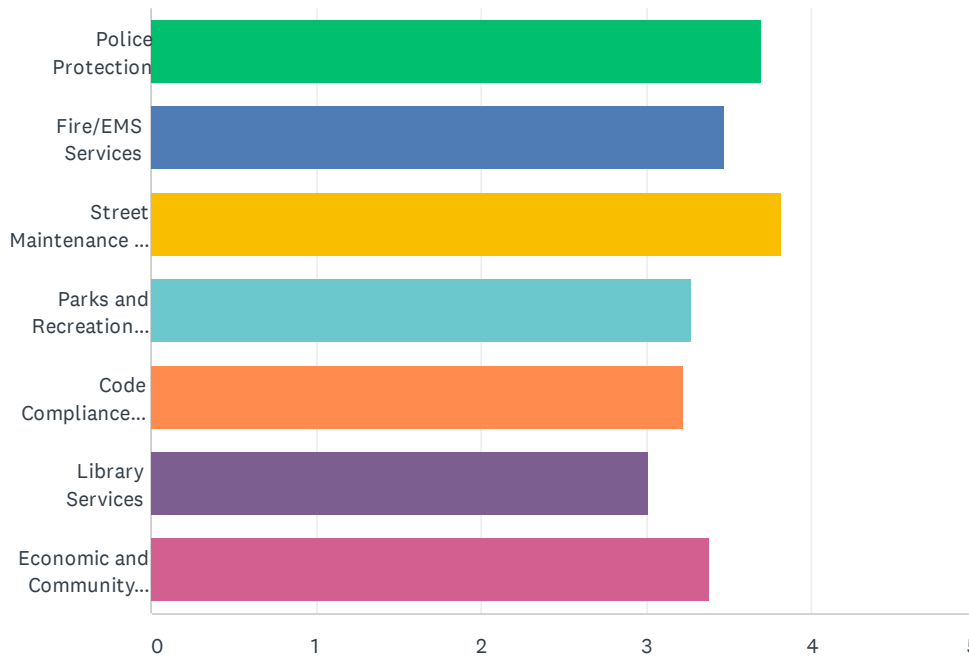
2020 City of Nampa "Your Voice Matters" Community Survey



	VERY UNSATISFIED	UNSATISFIED	NEUTRAL	SATISFIED	VERY SATISFIED	NO OPINION	TOTAL	WEIGHTED AVERAGE
Aviation Services: The condition of facilities at the Nampa Airport	0.89% 5	1.06% 6	22.34% 126	8.33% 47	5.32% 30	62.06% 350	564	3.43
Aviation Services: The availability of parking at the Nampa Airport	0.35% 2	1.77% 10	23.23% 131	9.04% 51	5.50% 31	60.11% 339	564	3.44
Arts and Culture: Your experience with arts and culture in Nampa	2.49% 14	7.46% 42	27.35% 154	25.22% 142	7.64% 43	29.84% 168	563	3.40
Arts and Culture: How informed are you about arts and culture events happening in Nampa?	4.45% 25	17.97% 101	23.67% 133	24.02% 135	7.65% 43	22.24% 125	562	3.16
Other: Historic preservation efforts by the City	5.14% 29	9.93% 56	31.74% 179	21.81% 123	4.43% 25	26.95% 152	564	3.14
Other: Providing residents with information in English and Spanish	1.61% 9	4.11% 23	28.04% 157	16.96% 95	8.39% 47	40.89% 229	560	3.45
Other: The quality of services provided to disabled persons	2.49% 14	6.75% 38	25.93% 146	18.12% 102	3.73% 21	42.98% 242	563	3.24

Q19 Please indicate the funding priorities you would like to see applied to each of the following services in the upcoming budget process.

Answered: 564 Skipped: 209



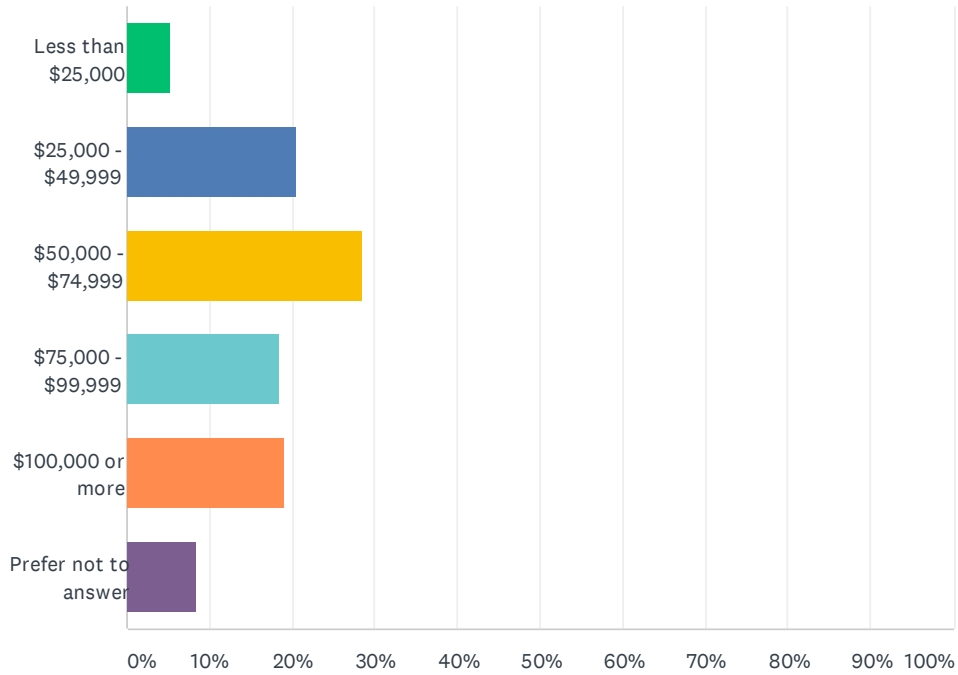
	DECREASE OR ELIMINATE (1)	SLIGHTLY DECREASE (2)	ABOUT THE SAME PRIORITY (3)	INCREASE (4)	SIGNIFICANTLY INCREASE (5)	NO OPINION	TOTAL	WEIGHTED AVERAGE
Police Protection	1.96% 11	4.28% 24	33.51% 188	39.39% 221	18.18% 102	2.67% 15	561	3.69
Fire/EMS Services	0.90% 5	5.75% 32	46.50% 259	32.50% 181	10.05% 56	4.31% 24	557	3.47
Street Maintenance and New Sidewalks	0.36% 2	2.15% 12	31.18% 174	46.95% 262	18.64% 104	0.72% 4	558	3.82
Parks and Recreation Services	1.07% 6	5.89% 33	62.14% 348	23.75% 133	5.36% 30	1.79% 10	560	3.27
Code Compliance Enforcement	1.96% 11	8.57% 48	53.93% 302	20.18% 113	6.07% 34	9.29% 52	560	3.22
Library Services	4.46% 25	12.68% 71	59.64% 334	12.86% 72	5.00% 28	5.36% 30	560	3.01
Economic and Community Development Programs	3.04% 17	6.61% 37	43.57% 244	28.57% 160	9.64% 54	8.57% 48	560	3.38

2020 City of Nampa "Your Voice Matters" Community Survey

BASIC STATISTICS					
	MINIMUM	MAXIMUM	MEDIAN	MEAN	STANDARD DEVIATION
Police Protection	1.00	5.00	4.00	3.69	0.89
Fire/EMS Services	1.00	5.00	3.00	3.47	0.80
Street Maintenance and New Sidewalks	1.00	5.00	4.00	3.82	0.77
Parks and Recreation Services	1.00	5.00	3.00	3.27	0.70
Code Compliance Enforcement	1.00	5.00	3.00	3.22	0.79
Library Services	1.00	5.00	3.00	3.01	0.82
Economic and Community Development Programs	1.00	5.00	3.00	3.38	0.89

Q20 Which income level listed below best describes your household's annual, pre-tax income.

Answered: 564 Skipped: 209



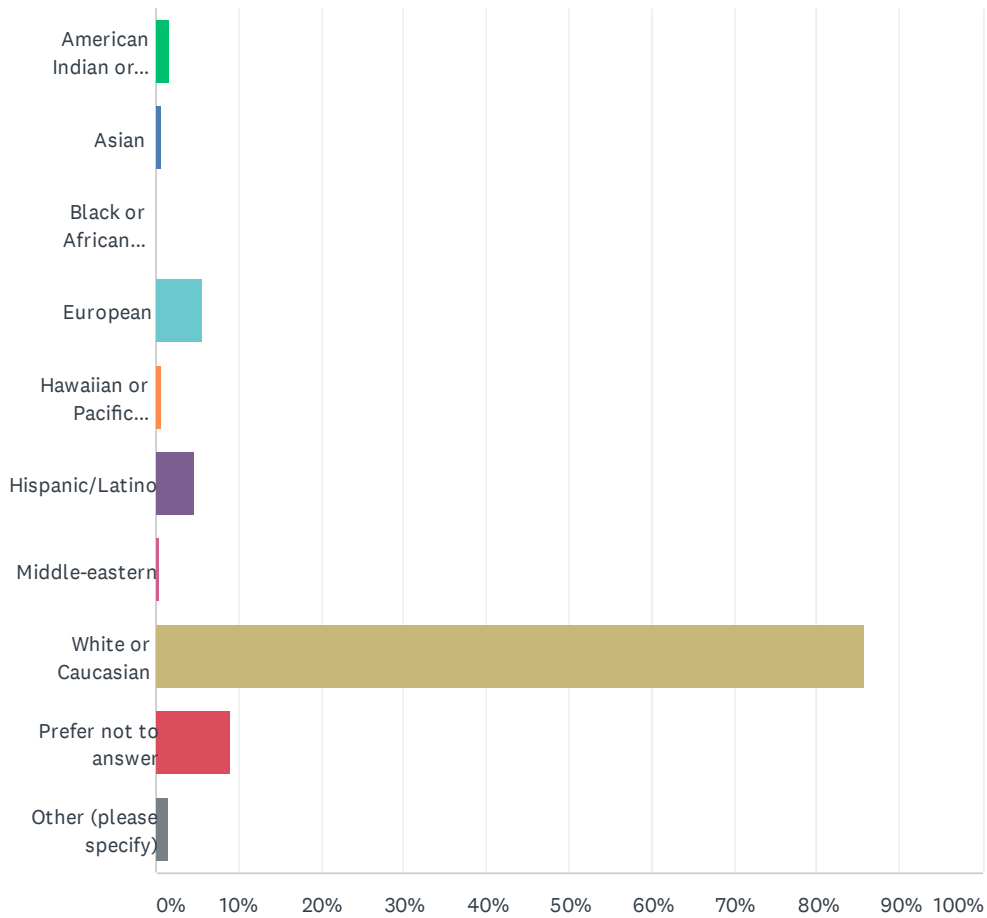
ANSWER CHOICES	RESPONSES	
Less than \$25,000	5.32%	30
\$25,000 - \$49,999	20.57%	116
\$50,000 - \$74,999	28.37%	160
\$75,000 - \$99,999	18.44%	104
\$100,000 or more	18.97%	107
Prefer not to answer	8.33%	47
TOTAL		564

Q21 How many years have you lived in Nampa?

Answered: 560 Skipped: 213

Q22 Please check all that apply in best describing your ethnic and racial heritage/background.

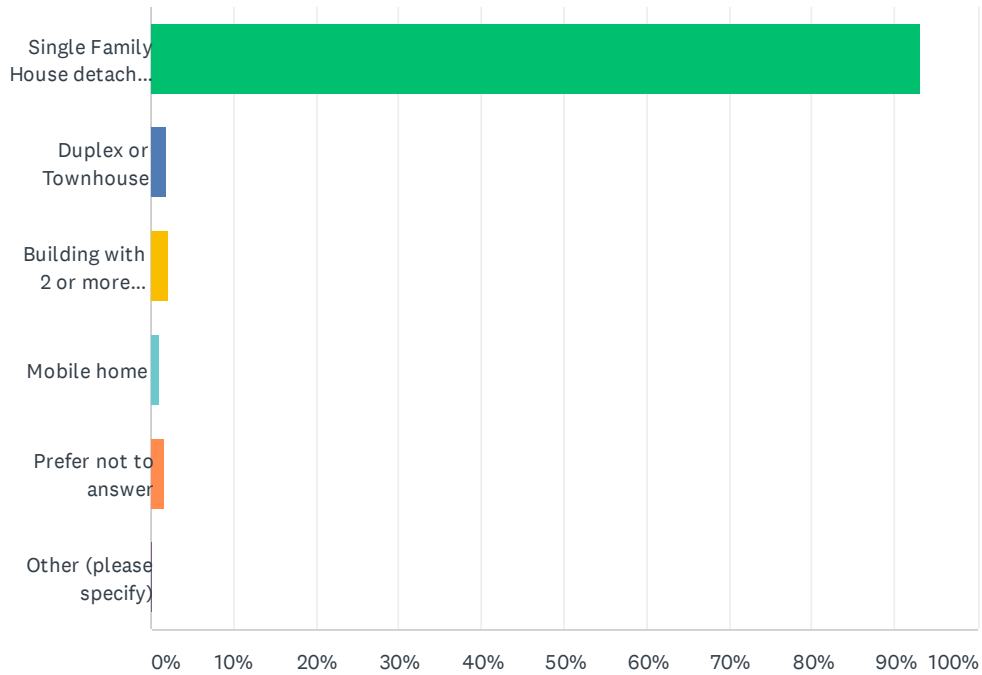
Answered: 560 Skipped: 213



ANSWER CHOICES	RESPONSES	
American Indian or Alaskan Native	1.61%	9
Asian	0.54%	3
Black or African American	0.00%	0
European	5.71%	32
Hawaiian or Pacific Islander	0.71%	4
Hispanic/Latino	4.64%	26
Middle-eastern	0.36%	2
White or Caucasian	85.71%	480
Prefer not to answer	8.93%	50
Other (please specify)	1.43%	8
Total Respondents: 560		

Q23 Which category listed below best describes your place of residence

Answered: 564 Skipped: 209



ANSWER CHOICES	RESPONSES	
Single Family House detached from any other houses	93.09%	525
Duplex or Townhouse	1.95%	11
Building with 2 or more equivalent apartments or condominiums	2.13%	12
Mobile home	1.06%	6
Prefer not to answer	1.60%	9
Other (please specify)	0.18%	1
TOTAL		564

Q24 How many, if any, children ages 18 or under live in your household?

Answered: 537 Skipped: 236

Q25 How many, if any, senior citizens (65+) live in your household?

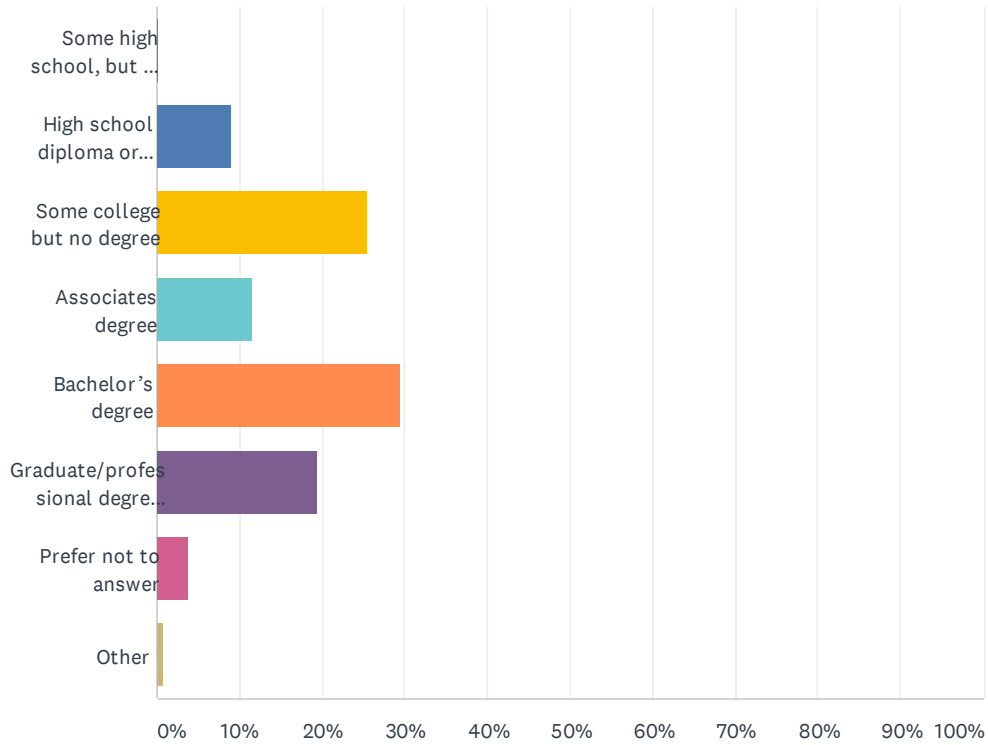
Answered: 535 Skipped: 238

Q26 How many, if any, persons with disabilities live in your household?

Answered: 528 Skipped: 245

Q27 Which of the following best describes your education:

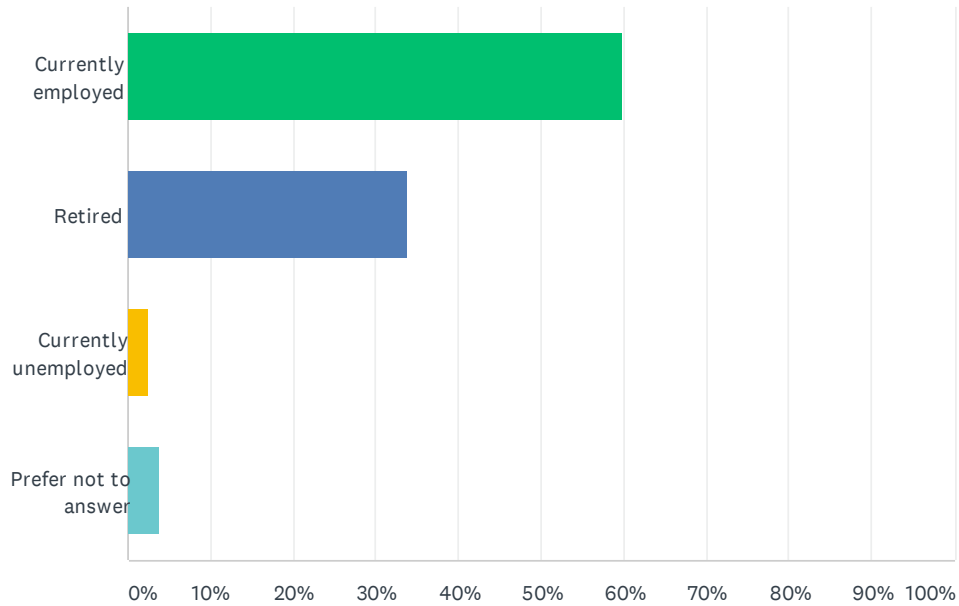
Answered: 563 Skipped: 210



ANSWER CHOICES	RESPONSES	
Some high school, but no diploma	0.18%	1
High school diploma or equivalent	9.06%	51
Some college but no degree	25.58%	144
Associates degree	11.55%	65
Bachelor's degree	29.48%	166
Graduate/professional degree (MBA, PhD, etc.)	19.54%	110
Prefer not to answer	3.73%	21
Other	0.89%	5
TOTAL		563

Q28 Which of the following best describes your employment status:

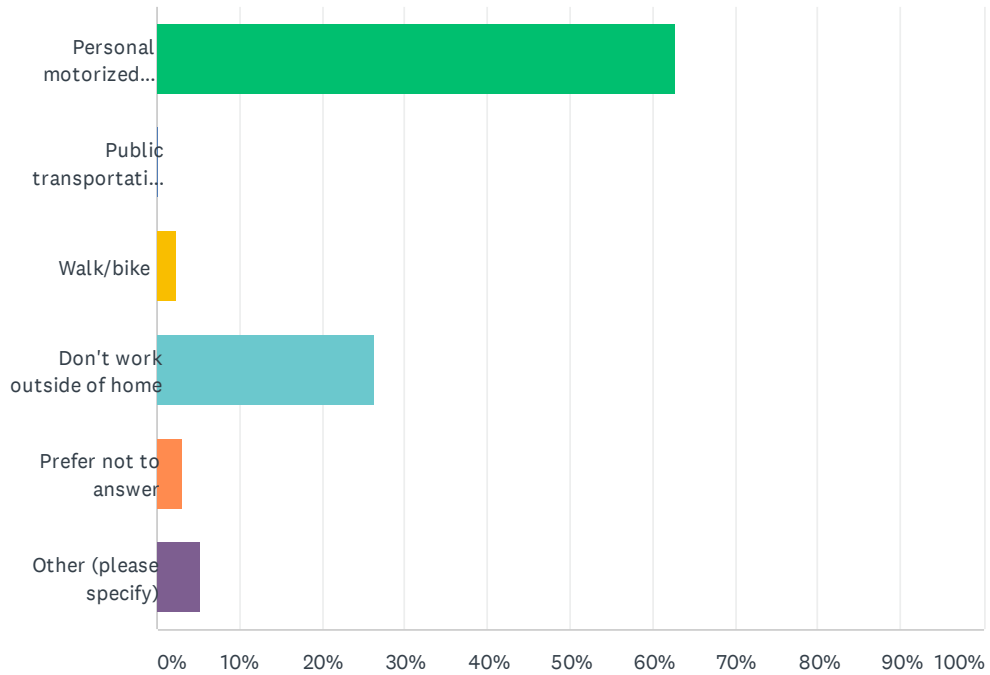
Answered: 561 Skipped: 212



ANSWER CHOICES	RESPONSES	
Currently employed	59.89%	336
Retired	33.87%	190
Currently unemployed	2.50%	14
Prefer not to answer	3.74%	21
TOTAL		561

Q29 By what method do you commute to work?

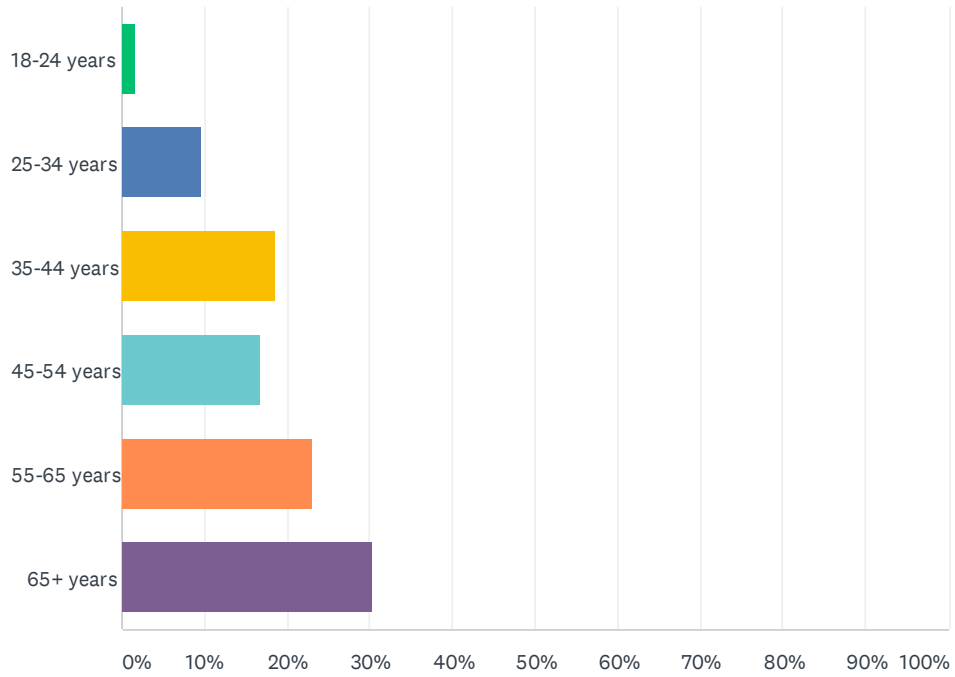
Answered: 548 Skipped: 225



ANSWER CHOICES	RESPONSES	
Personal motorized vehicle (car, van, etc.)	62.77%	344
Public transportation/bus	0.18%	1
Walk/bike	2.37%	13
Don't work outside of home	26.28%	144
Prefer not to answer	3.10%	17
Other (please specify)	5.29%	29
TOTAL		548

Q30 Which of the following best describes your AGE?

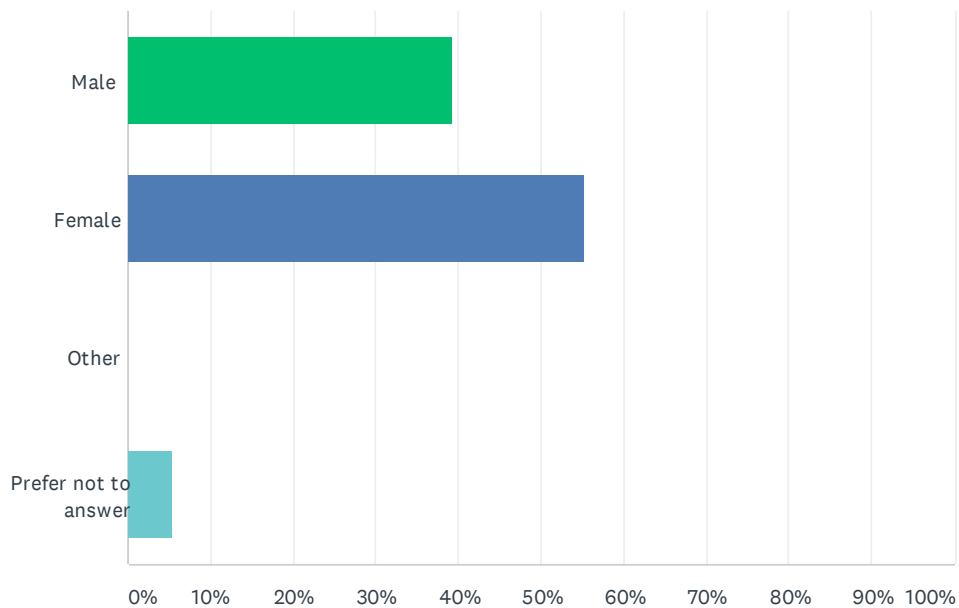
Answered: 563 Skipped: 210



ANSWER CHOICES	RESPONSES	
18-24 years	1.60%	9
25-34 years	9.59%	54
35-44 years	18.65%	105
45-54 years	16.70%	94
55-65 years	23.09%	130
65+ years	30.37%	171
TOTAL		563

Q31 What is your gender?

Answered: 562 Skipped: 211



ANSWER CHOICES	RESPONSES
Male	39.32% 221
Female	55.16% 310
Other	0.00% 0
Prefer not to answer	5.52% 31
TOTAL	562

Q32 Before we end the survey, what do you feel the City could do to make the City of Nampa a more livable city in the future?

Answered: 472 Skipped: 301